Spring 2015
Project Management & Business Analysis

Face-to-Face & Online Programs
Industry-Recognized Certificates

EARN PDUs NO LIMIT
EARN PD HOURS AND CDUs
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SCE CERTIFICATE PROGRAMS

THE VALUE OF PROFESSIONAL CERTIFICATES
Professional certificates are an affordable and convenient way to increase your value in the workplace. Over the past several decades, certificates have been the fastest-growing postsecondary credential awarded. Frequently attained as a supplement or a stepping stone to a degree, certificates are earned through noncredit, hands-on professional development in a specific career discipline. Courses are taught by industry experts, and the skills acquired are relevant and immediately applicable on the job.

WHO SHOULD PURSUE A PROFESSIONAL CERTIFICATE?
• Working Professionals – update current skills, gain new ones, advance your career and increase your earning potential
• Recent College Grads – bridge the gap between your education and new job requirements
• Career Changers – jumpstart your employment in a new field, quickly and economically
• Reentry Workers – refresh your resume with relevant and unintimidating education for today’s job market
• Veterans/Military – smooth the transition back into civilian life with supportive training

WHY CHOOSE SCE?
A professional certificate from the School of Continuing Education comes with the distinction and quality that the University of Wisconsin-Milwaukee has to offer. UWM is Wisconsin’s premier public, urban university with a strong international reputation for excellence in education.

• Industry experts with real-world knowledge and advice
• Amenities, including course materials, meals and discounted parking
• Support from our staff helps you decide which path or certificate track will fit your needs
• Onsite and online curricula include templates and other resources you can use on the job
• All CEUs, PDUs, PDHs and CDUs become part of your permanent UWM record

PROJECT MANAGEMENT AND BUSINESS ANALYSIS PROGRAMS
Join project professionals from businesses of all sizes who are pursuing their project management and business analysis continuing education at UWM School of Continuing Education. You will learn from instructors with real-world experience and interact with colleagues from many industries. UWM courses prepare you to succeed.

SCE is a Registered Education Provider with the Project Management Institute (PMI®) and an Endorsed Education Provider for the International Institute of Business Analysis (IIBA®), which entitles you to receive Professional Development Units (PDUs), Professional Development Hours (PDHs) and Continuing Development Units (CDUs).

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Project Management Certificate (PM)
Project Management Certificate – Online Track (PM-Online)
Project Management Certificate – Advanced (PM-Advanced)
Business Analysis Certificate (BA)

SEE 40+ CERTIFICATE PROGRAMS AT UWM.EDU/SCE-CERTIFICATES.
Project Management Certificates (PM)

Highly skilled project managers are in demand in nearly every field. Organizations recognize the huge cost of failed projects at the same time that they are taking on new projects that are critical to their success. Pursue a certificate to gain the knowledge and skills you need.

Two course formats are available – face-to-face and online – and may be combined to complete your certificate. Individual courses may be taken without pursuing a certificate.

Project Management Certificate (PM)

Earn the certificate by completing seven courses with a minimum of five core courses.*

Project Management Certificate - Online Track (PM-Online)

Earn the certificate by completing a pre-set track of six consecutive courses in just over six months. See charts on page 12.*

Project Management Certificate - Advanced (PM-Advanced)

Earn the certificate by taking four additional PM-Advanced courses after completing your Project Management Certificate or Project Management Certificate - Online Track.*

* Any one-day course counts as a .5 course towards your certificate.

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Free Webinar

Three Things That Every Project Manager Should Have for Project Success

Join instructor Sandra Hoskins in this one-hour webinar as she explores the key elements that facilitate successful delivery of project results. Sandra will share the top three project deliverables that will help sustain your team throughout a project.

Program No. 5025-8005  Fri. Jan 23, 2015  11am-12 Noon Central Time

SCE is a Registered Education Provider with the Project Management Institute (PMI®). Our courses, which fully support A Guide to the Project Management Body of Knowledge (PMBoK Guide), entitle you to receive Professional Development Units (PDUs) from PMI®.
Creating a positive work environment that collaborate and influence without authority, ensure timely delivery of information.

Get the core tools and techniques to successful project and product delivery.

Teams that can communicate, collaborate and manage stakeholders must ensure that project management processes, supporting tools and techniques are used to expedite work by focusing on value-added activities and resources. Using situations based on real-world events, simulate the impact on a project by incorporating continuous process improvement to deliver results on time and on budget.

Learning Outcomes:
- Identify critical project management processes and practices
- Remove deliverables that do not add value to the project management processes
- Learn an optimized approach to planning, executing, monitoring and controlling projects

Lean Project Management

PM-Core, PM-Advanced

Prerequisite: Project Management Foundations or equivalent experience

The elements of the planning phase of a project are critical to its execution and control. Through case studies and hands-on practice, take an in-depth look at each step involved in estimating time, resources and costs for budgeting and project scheduling. Plus, learn how to accurately track performance throughout the project’s lifecycle using the valuable metrics.

Learning Outcomes:
- Start projects on an optimistic note, with better estimates and keep them on schedule
- Develop earned-value management metrics to measure performance
- Collaborate with others on real-world situations and gain immediate solutions to take back to your workplace

Empowering Project Teams; Facilitating Communication and Collaboration

PM-Core |  
Prerequisite: Project Management Foundations or equivalent experience

Teams that can communicate, collaborate and cooperate provide the foundation of successful project and product delivery. Get the core tools and techniques to ensure timely delivery of information to stakeholders. Develop your ability to collaborate and influence without authority, creating a positive work environment that leverages roles and responsibilities.

Learning Outcomes:
- Develop templates to expedite the planning, executing, monitoring and controlling process
- Develop and communicate roles and responsibilities to project stakeholders
- Create information dashboards for communicating with project stakeholders to communicate the right information to the right person for the right decision

Estimating, Scheduling and Managing Project Performance

PM-Core |  
Prerequisite: Project Management Foundations or equivalent experience

Project stakeholders must ensure that project management processes, supporting tools and techniques are used to expedite work by focusing on value-added activities and resources. Using situations based on real-world events, simulate the impact on a project by incorporating continuous process improvement to deliver results on time and on budget.

Learning Outcomes:
- Identify critical project management processes and practices
- Remove deliverables that do not add value to the project management processes
- Learn an optimized approach to planning, executing, monitoring and controlling projects

Mon.-Tue., Feb. 23-24, 8:30am-4:30pm
Instructor: Jacki Ertel, PMP, PE
Fee: $845
CEUs: 1.4/PDUs: 14
Program No. 5025-7408

OR

Course Accessible: Apr. 22-23, 8:30am-4:30pm
Instructor: Alan Waite, NA, CEC, CJ Walker Waite, PhD, PMP
Fee: $845
CEUs: 1.4/PDUs: 14
Program No. 5025-7941

OR

Course Accessible: July 20-Aug. 14
Program No. 5025-7948

Lean Project Management

PM-Core, PM-Advanced

Learning Outcomes:
- Understand multiple project management and prioritization models
- Improve project reporting and inter-project conflict management skills
- Learn techniques for managing project resources across the organization

Managing Multiple Projects

PM-Core, PM-Advanced

Prerequisite: Project Management Foundations or Estimating, Scheduling and Managing Project Performance or equivalent experience

As a project manager responsible for multiple projects within your organization, learn the skills required to develop a structure for integrating individual projects into a single management portfolio. Become familiar with the best practices through hands-on case studies.

Learning Outcomes:
- Understand multiple project management and prioritization models
- Improve project reporting and inter-project conflict management skills
- Learn techniques for managing project resources across the organization

Mon.-Tue., June 1-2, 8:30am-4:30pm
Instructor: Sandra Moskies, ISP, PMP, ITCP
Fee: $845
CEUs: 1.4/PDUs: 14
Program No. 5025-7398

OR

Course Accessible: Jul. 16-17, 8:30am-4:30pm
Program No. 5025-8002

Managing Project Risks

PM-Core |  
Prerequisite: Project Management Foundations or equivalent experience

Companies are demanding products and services faster and cheaper, while projects are simultaneously growing in complexity. Understanding and managing risks is key to your success as a project manager.

Learn tools and processes that help identify and mitigate risks and increase quality and customer satisfaction. Understand the importance of risk road maps and risk registers in your projects.

Learning Outcomes:
- Balance risks and quality in your projects
- Target project risks in the business case, project charter and project schedule
- Minimize uncertainty in risky decisions and avoid project ‘land mines’

Mon.-Tue., June 15-16, 8:30am-4:30pm
Instructor: Barbara Farmerie, MBA, PMP
Fee: $845
CEUs: 1.4/PDUs: 14
Program No. 5025-7934

OR

Course Accessible: Aug. 17-19, 8:30am-4:30pm
Program No. 5025-7945

OR

Course Accessible: Sept. 14-Oct. 9
Program No. 5025-7943

Managing Project Scope and the Impact of Change

PM-Core, PM-Advanced

Prerequisite: Project Management Foundations or equivalent experience

This course provides an in-depth look at ways to define a project’s scope clearly and concisely and to deal with scope changes during a project. Define the project’s scope, set expectations with stakeholders and control change management.

Note: This course should not be taken in addition to the former, one-day Stakeholder Management course, as the content is very similar.

Learning Outcomes:
- Reduce runaway projects due to scope management problems
- Improve accountability of changes throughout the life of a project
- Clarify the vision associated with a project through improved scope definition

Course Accessible: March 27-28, 2015
Instructor: Barbara Farmerie, MBA, PMP
Fee: $845
CEUs: 1.4/PDUs: 14
Program No. 5025-7439

OR

Course Accessible: July 20-Aug. 14
Program No. 5025-7999

OR

Course Accessible: Dec. 7-8, 8:30am-4:30pm
Program No. 5025-8007
The class allowed time to take a deeper dive into the activities and class examples. I wanted additional information on the topic. I have been happy with previous classes I have taken and I was interested in obtaining the PDUs.

-- Jim Mertz, Managing Project Scope and Impact of Change, Advanced PM Certificate, May 2014

MS Project for Project Managers - Using a Software Toolkit

PM-Core, PM-Advanced
Prerequisites: Project Management Foundations or equivalent, basic familiarity with MS Office

Learn to establish MS Project® standards, familiarity with MS Office planning, executing, controlling and MS Project as a vital tool throughout the appropriate level of reporting. Learn to use assign resources to an activity or task, estimates, schedule activities and tasks, coordinate project documents, record learning.

Learning Outcomes:
• Understand the importance of configuring Microsoft Project, and using network schedules
• Create a resource pool for managing staff and material resources
• Input task dependencies to create project schedules

PMP® Exam Review/Implementing a Project Management Discipline

PM-Core, PM-Advanced
For people preparing to take the CAPM® or PMP® exams or implementing their PM knowledge, this intensive class gives you the knowledge review, learning materials, study plan and support you need to prepare for and study for the exam. Evaluate your knowledge against exam requirements, practice exam questions, study by process group and take home the work book and process map.

Learning Outcomes:
• Understand the importance of using the PMBoK® as the baseline for achieving PMP® certification
• Review processes of initiation, planning, executing, controlling and closing
• Apply current tools and techniques to create an effective project management plan

Project Portfolio Management: Tools and Techniques

PM-Core, PM-Advanced
Project portfolio management is essential to ensure that your projects and programs are supportive of your organization’s strategic objectives. In the portfolio management environment, there is a predefined process for selecting projects and a uniform process for evaluating their success. Learn the tools and techniques to establish and enhance project portfolio management in your organization.

Learning Outcomes:
• Communicate key concepts and terms used in a portfolio management organization
• Discuss and analyze different portfolio management models
• Explore a process for implementing project portfolio management in your organization

Return on Investment: Determining and Communicating the Project Value

PM-Core, BA-Elective
Companies are demanding reliable financial measures of proposed projects’ values. Yet project managers often don’t know how to identify, calculate or communicate a project’s REAL ROI™ (return on investment). Traditional ROI calculations are increasingly being criticized for telling only part of the necessary story — affecting all types of projects, but often causing the greatest difficulty in areas like IT, where benefits may seem intangible and frequent overruns impact the credibility of estimates. Uncover 22 pitfalls that render common ROI determinations meaningless, and learn instead how to calculate a project’s real value.

Learning Outcomes:
• Identify full-story key effects on revenue and expense variables
• Quantify tangible and intangible costs and benefits, and convincingly communicate the business value of project investments
• Practice applying practical techniques to a real case

The Transformational Project Manager

PM-Core, PM-Advanced
Expand and complete your project management training with this new online class, which is aligned with Project Management Institute’s “Next Generation PM” guidelines. Explore problem-solving, personal tact and diplomacy, interpersonal relations, coaching and integrity in decision making. This course is an excellent choice for professionals working in a global company or on multi-disciplinary teams.

Learning Outcomes:
• Incorporate cultural differences into managing a staff and material resources
• Master conflict management
• Coach project team members

Course Accessible: Feb. 28
Instructor: Alan Waite, MA, CEC, CJ Walker Waite, PhD, PMP
Fee: $495
CEUs: 1.4/PDUs: 14
Program No. 5025-7995

Course Accessible: Oct. 19-Nov. 14
Program No. 5025-7995

Program No. 5025-8009

Program No. 5025-7998

Program No. 5025-7997

Program No. 5025-8000

Program No. 5025-7996

Program No. 5025-7995

Instructor: Sandra Hoskins, ISP, PMP, ITCP

Instructor: Robin Goldsmith

Instructor: Alan Waite, MA, CEC, CJ Walker Waite, PhD, PMP

## Business Requirements

Defining and Managing Business Requirements

- **PM-Elective, BA-Core**
- **PM-Elective, BA-Elective**
- **PM-Elective, BA-Core**

## Soft Skills Electives

### Effective Interpersonal Communication Skills

- **PM-Elective**
- **PM-Elective, BA-Elective**

### Influence Without Authority

This one-day course counts as .5 course toward your PM or BA certificate.

- **PM-Elective, BA-Core**
- **PM-Elective, BA-Elective**

### Managing Today’s Technical Professional

This one-day course counts as .5 course toward your PM or BA certificate.

- **PM-Elective**

## Business Analyst Essentials

Integrating for Project Success

- **PM-Elective, BA-Core**

## Tools and Techniques

### Analyzing and Validating Business Requirements

- **PM-Elective, BA-Core**
- **PM-Elective, BA-Elective**

### Big Data and Critical Business Decisions: An Introduction

- **PM-Elective, BA-Core**

### Defining and Managing Business Requirements

- **PM-Elective, BA-Core**
- **PM-Elective, BA-Elective**
- **PM-Elective, BA-Core**

### Proactive Testing - Risk-Based Test Planning, Design and Automation

- **PM-Elective, BA-Core**

### Sharepoint and MS Project: Integrating for Project Success

- **PM-Elective, BA-Core**

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PM Project: Advanced Reporting, Forecasting and Customization Techniques

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- **PM-Elective**

Fundamentals of Organizational Development and Change Management

- **PM-Elective**

Intro to Analytics Tools and Methods

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- **PM-Elective, BA-Elective**

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- **PM-Elective, BA-Core**

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- **PM-Elective, BA-Core**

### Managing Today’s Technical Professional

This one-day course counts as .5 course toward your PM or BA certificate.

- **PM-Elective**

# Project Management Certificate

## Project Management Certificate: Advanced

Earn the certificate by completing seven courses with a minimum of five core courses. Any one-day course counts as .5 course toward your certificate.

## Project Management Certificate - Online

Earn the certificate by completing four additional courses of advanced training after earning your PM or PM Online Certificate. Courses for the Advanced Certificate are distinguished by the plus sign (+).

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**LEGEND:**
- **Certificate Course**
- **Face to Face**
- **Online**

[Visit uwm.edu/sce-PM for course details.](uwm.edu/sce-PM)
**PROJECT MANAGEMENT ONLINE**

**uwm.edu/sce-PM**

**Project Management Certificate - Online Track**

SCE’s Project Management Certificate – Online Track is a fast-tracked series of six courses designed to give you the key skills and knowledge needed for project management in a flexible online option. You will receive support and feedback from UWM staff and instructors.

SCE is a Registered Education Provider with the Project Management Institute (PMI®). Our courses fully support A Guide to the Project Management Body of Knowledge (PMBOK® Guide), which entitles you to receive PDUs (84 total for the certificate).

The courses in the Online Track include reading and writing assignments, lectures, discussions and quizzes. You will receive support and valuable feedback from your instructors, and plenty of opportunities to interact and collaborate with your peers.

- **Course Accessible: Sept. 15, 2014- Mar. 27, 2015**
  - **Instructors:** Sandra Hodkins, ISP, PMP, ITCP, CJ Walker Waite, PhD, PMP, Alan Waite, MA, CEC, Barbara Formarino, MBA, PMP
  - **Fee:** $3900 (To pay in two $1950 installments, register by phone at 414-227-3200)
  - **CEUs:** 8.4
  - **Program No.**: 5025-7459
  - **OR**
  - **Course Accessible: Feb. 9-Aug. 14**
  - **Instructor:** Barbara Formarino, MBA, PMP
  - **Program No.**: 5025-7940

Online track courses take place in this order:
- Project Management Foundations
- Estimating, Scheduling and Managing Project Performance
- Empowering Project Teams: Facilitating Communication and Collaboration
- Managing Project Risks
- Managing Multiple Projects
- Managing Project Scope and the Impact of Change

Individual online courses may be taken without pursuit of a certificate, or enroll in a combination of online and face-to-face courses to earn the traditional Project Management Certificate (see pg. 4).

Each online course counts as one core course toward your certificate.

Visit uwm.edu/sce-PM for faculty biographies, the course calendar and detailed course descriptions.

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**BUSINESS ANALYSIS**

**uwm.edu/sce-BA**

**Business Analyst Essentials**

- **BA-Core, PM-Elective**
- **Prerequisite:** Business Analyst Essentials or equivalent experience

- **Learning Outcomes:**
  - Understand the key roles of an analyst throughout a project
  - Improve soft skills (communication, creativity, and office politics)
  - Enhance understanding of the relationship among data, decisions and process

- **Fee:** $845
- **CEUs:** 1.4/PDUs: 14/PDHs: 14
- **Program No.**: 5025-7405
  - **OR**
  - **Course Accessible: May 4-Nov. 6**
  - **Instructor:** Barbara Formarino, MBA, PMP
  - **Program No.**: 5025-7944

**Business Analysis Certificate (BA)**

- **Get briefed on the tools and skills a business analyst needs to succeed.**
- **Strengthen your business savvy and understanding of technology as you learn how to apply those skills throughout the Business Analysis Life Cycle as documented in the Business Analyst Body of Knowledge (BABOK®).**

This is the recommended first course for those pursuing the Business Analysis Certificate and is the prerequisite for some of the courses in the certificate.

- **Learning Outcomes:**
  - Understand the key roles of an analyst throughout a project
  - Improve soft skills (communication, creativity, and office politics)
  - Enhance understanding of the relationship among data, decisions and process

- **Fee:** $845
- **CEUs:** 1.4/PDUs: 14/PDHs: 14
- **Program No.**: 5025-7405
  - **OR**
  - **Course Accessible: Mon.-Tue., Aug. 17-18, 8:30am-4:30pm**
  - **Instructor:** Timothy L. Johnson, MBA
  - **Program No.**: 5025-7407

Visit uwm.edu/sce-BA for faculty biographies, the course calendar and detailed course descriptions.
Excellent course content and presentation by the instructor.

Business Process Modeling and Redesign

BA-Core
Prerequisites: Business Analyst Essentials or equivalent experience
Business processes are the natural activities you perform that produce value, serve customers and generate income. Unfortunately, most organizations are set up to manage tasks, instead of processes. Learn how process modeling provides a simple, yet powerful method for eliminating waste, rediscovering your core business requirements and streamlining the ways in which they are achieved.

Learning Outcomes:
• Document processes for business requirements or business process modeling initiatives
• Recognize and remove activities and process flaws that do not add value
• Engage business leaders, users and customers in process change efforts

Big Data and Critical Business Decisions: An Introduction

BA-Core, PM-Elective
The amount of data available to businesses and other organizations is expanding every day. Innovative “big data” applications capture headlines and market share, but how can you use data to improve your projects and operational performance? Improve your understanding of data and statistics by learning about and discussing the essentials of data, analyzing data and making business decisions with data. Explore application examples and a case study.

Learning Outcomes:
• Understand ‘big data’ and how it leads to bad decisions
• Communicate your needs with data scientists
• Learn about descriptive statistics, inferential statistics, predictive analytics and converting statistical conclusions to business decisions

Critical Thinking: Business Analysis Decision-Making Strategies

BA-Core, PM-Core, PM-Advanced
Sharpen your skills by becoming more aware of your own thought process and the thought processes of others. Learn techniques to foster critical thinking through probing and reflecting. Become more skilled in structuring an argument, judging credibility of a source and making better decisions. As a result, become more effective in analysis, communication and leadership.

Learning Outcomes:
• Develop critical thinking and analysis skills
• Learn techniques to foster critical thinking and improved focus
• Enhance customer service through better problem solving and decision making

Defining and Managing Business Requirements

BA-Core, PM-Elective
Understanding and articulating business requirements is the weakest link in projects. Using realistic cases, practice discovering, understanding and documenting clear and complete business requirements that can speed development, reduce maintenance and delight customers.

Learning Outcomes:
• Discover the real business requirements that provide value when met
• Identify the differences between business and product requirements
• Use the powerful Problem Pyramid™ to identify and solve the right problem

Enterprise Analysis and Business Requirements

BA-Core
Prerequisites: Business Analyst Essentials or equivalent experience
Understanding your entire organization and its business needs will help your project succeed. The IT-Business divide is often a key factor in project failures, because it lacks any formal structure to align IT investments with business strategy. Create the framework for a successful BA-IT partnership in the development of effective business requirements.

Learning Outcomes:
• Understand how testing can cut time, effort and aggravation for users, developers and managers
• Write industry-accepted test plans and designs that make testing easier and more reliable
• Gain confidence that requirements have been met

Proactive Testing: Risk-Based Test Planning, Design and Automation

BA-Core, PM-Elective, PM-Advanced
Apply Proactive Testing™ beyond traditional reactive testing to identify ordinarily overlooked conditions – especially large risk showstoppers that cause project overrun and dissatisfaction. By enabling testing of higher risks earlier and more frequently, Proactive Testing™ helps deliver quicker, cheaper, better systems.

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Building and Improving Project Team Functionality
BA-Elective, PM-Core
Thu.-Fri., Mar. 5-6, 8:30am-4:30pm
Tue.-Wed., Sep. 29-30, 8:30am-4:30pm
See page 5 for details.

Influence Without Authority*
BA-Elective, PM-Elective
Thu., May 14, 8:30am-4pm
* This one-day course counts as .5 courses towards your PM or BA certificate.

Effective Interpersonal Communication Skills
BA-Elective, PM-Elective
Wed.-Thu., Jun. 10-11, 8:30am-4pm

Project Management Foundations
BA-Elective, PM-Core
Tue.-Wed., Feb. 10-11, 8:30am-4:30pm
Mon.-Tue., Apr. 27-28, 8:30am-4:30pm
Mon.-Tue., June 22-23, 8:30am-4:30pm
Mon.-Tue., Aug. 24-25, 8:30am-4:30pm
See page 4 for details.

Intro to Analytics Tools and Methods
BA-Elective, PM-Elective
Thu.-Fri., Sep. 17-18, 8:30am-4:30pm

Return on Investment: Determining and Communicating the Project Value
BA-Elective, PM-Core
Fri., Apr. 17, 8:30am-4:30pm
Fri., Nov. 20, 8:30am-4:30pm
See page 9 for details.

FOR THIS KNOWLEDGE AREA
Overview of All Areas
Enterprise Analysis
Elicitation
Requirements Analysis
Solution Assessment and Validation
Planning
Communicating
Underlying Competencies
- Modeling
- Testing And Evaluation

TAKE THESE COURSES
Business Analyst Essentials
Enterprise Analysis and Business Requirements
Defining and Managing Business Requirements
Analyzing and Validating Business Requirements
Big Data and Critical Business Decisions: An Introduction
Critical Thinking: Business Analysis and Decision-Making Strategies
Project Management Foundations
Critical Thinking: Business Analysis and Decision-Making Strategies
Building and Improving Project Team Functionality
Effective Interpersonal Communication Skills
Influence Without Authority (one day class)
Business Process Modeling and Redesign
Proactive Testing: Risk-Based Test Planning, Design and Automation
Intro to Analytics Tools and Methods
Pursuing the CBAP® or CCBA®?
Courses listed below with ☑ are recommended for those pursuing the Certified Business Analysis Professional (CBAP®) or Certification of Competency in Business Analysis™ (CCBA®) designation.

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Give your employees high-quality, relevant training that provides immediate on-the-job impact. Our customized training solutions are designed around your organization’s goals, objectives, industry and culture.

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Contact Rachelle Perotto at sce-customized@uwm.edu or 414-227-3243 for more information.

Visit uwm.edu/sce-BA for course details.
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Marketing & Technology
Nonprofit Management
Public Administration
Project Management & Business Analysis
Water Technology

PERSONAL ENRICHMENT
College for Kids/College for Teens
Educational Travel & Tours
Languages
Osher Lifelong Learning Institute
Performing Arts

COMMUNITY ENGAGEMENT
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Center for Transportation Education & Development
Center for Urban Community Development
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800-222-3623 – Toll Free

MAIL
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Noncredit Registration
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Drawer No. 491
Milwaukee, WI 53293-0491

CUSTOMIZED
Rachelle Perotto,
Program Director
414-227-3243
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Advance Registration Only
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Early Childhood
Engineering
Human Services
Marketing & Technology
Nonprofit Management
Public Administration
Project Management & Business Analysis
Water Technology

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