

UNIV. OF WISCONSIN - MILWAUKEE (UWM) INFORMATION TECHNOLOGY SURVEY FOR STUDENTS

SECTION 1: CURRENT ENVIRONMENT

1. On average, I use a computer/workstation: *(Mark one)*
 Up to 5 hour/week.
 5 to 20 hours/week.
 Greater than 20 hours/week.
 I do not use a computer/workstation.
2. My access to a UWM-owned personal computer/workstation can best be described as: *(Mark one)*
 I have convenient access on campus.
 I have inconvenient access on campus.
 I have no access to a UWM-owned personal computer/workstation on campus. *(skip to question 6)*
3. The UWM-owned computer(s) that I use is (are): *(mark all that apply)*
 Desktop computer
 Laptop computer
 I do not use a UWM-owned computer/workstation
4. The UWM-owned computer/workstation(s) that I most often use is: *(Mark one)*
 Windows PC (Pentium or better technology).
 Windows PC (486 or older technology).
 Windows PC, but I don't know the technology.
 Apple/Mac or compatible able to run Mac System 9 or better.
 Apple/Mac or compatible not able to run Mac System 9 or better.
 Apple/Mac or compatible but I don't know the technology.
 UNIX/Linux workstation.
 Mainframe or minicomputer via a personal computer terminal.
 I use a computer, but I don't know the technology
 I do not use a computer/workstation on campus.
 Other.
5. The UWM-owned computer that I most often use: *(Mark one)*
 Meets my need
 Does not meet my needs

6-15. How well do the UWM computer/workstation labs meet your CURRENT needs in the following areas:
(Mark all that apply)

	Very Well	Adequately	Poorly	Not at all	Don't know
6. Hours Open	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7 Up to date computers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Up to date software	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. # of available computers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Equipment maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Network connectivity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Software availability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Adequacy of printing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Lab assistants	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Documentation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

16. Describe your ELECTRONIC access to UWM's student information systems: *(Mark all that apply)*

	ADEQUATE	INADEQUATE	<i>Unavailable, but NEED</i>	<i>DO NOT NEED or Don't Know</i>
Transcripts/Grades	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial Aid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Registration Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General Course Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
General Campus Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

17. The computer that I use most often at my residence for my classes is a: *(Mark all that apply)*
 Desktop computer
 Laptop computer
 I do not use a computer/workstation at my residence for my classes *(skip to question 22)*
18. The computer/workstation that I use most often at my residence for my classes is: *(Mark one)*
 Windows PC (Pentium or better technology).
 Windows PC (486 or older technology).
 Windows PC, but I don't know the technology.
 Apple/Mac or compatible able to run Mac System 9 or better.
 Apple/Mac or compatible not able to run Mac System 9 or better.
 Apple/Mac or compatible but I don't know the technology.
 UNIX/Linux workstation.
 Mainframe or minicomputer via a personal computer terminal.
 I use a computer, but I don't know the technology
 I do not use a computer/workstation at my residence.
 Other.
19. My dial-in access to the UWM network from my residence is best described as: *(Mark all that apply)*
 I am able to dial-in to the network from my residence
 I am unable to dial-in to the network from my residence
 I have no need to dial-in to the network from my residence
 I do not have dial-in access to the network.
20. My dial-in access from my residence to the UWM network is: *(Mark all that apply)*
 Easy to use
 Difficult to use
 Usually available when I need it.
 Usually busy when I need it.
 Don't know
21. Do you subscribe to/pay for any outside Internet Service Provider (e.g., AOL, ExecPC)?
 No Yes (cable/modem) Yes (DSL)
22. If you use a laptop computer (personal or UWM owned), describe its use:
 I rarely bring the laptop to campus
 I regularly bring the laptop to campus
 I do not bring the laptop to campus, but would like to
23. Describe your use of computers/workstations for: *(Mark all that apply)*
- | <i>Use
Now</i> | <i>Don't Use But
Would like to use</i> | |
|--------------------------|--|---|
| <input type="checkbox"/> | <input type="checkbox"/> | Communicating with faculty/staff (E-mail/chat boards/instant messaging) |
| <input type="checkbox"/> | <input type="checkbox"/> | Communicating with students (E-mail/chat boards/instant messaging) |
| <input type="checkbox"/> | <input type="checkbox"/> | Access to the Internet and other external resources |
| <input type="checkbox"/> | <input type="checkbox"/> | Word processing |
| <input type="checkbox"/> | <input type="checkbox"/> | Spreadsheets (e.g., Lotus 1-2-3, Excel) |
| <input type="checkbox"/> | <input type="checkbox"/> | Database applications (e.g., Access, Approach) |
| <input type="checkbox"/> | <input type="checkbox"/> | Graphics (charts/graphs/drawings) |
| <input type="checkbox"/> | <input type="checkbox"/> | Managing my schedule/calendar |
| <input type="checkbox"/> | <input type="checkbox"/> | Accessing library databases/services |
| <input type="checkbox"/> | <input type="checkbox"/> | Class/assignment research |
| <input type="checkbox"/> | <input type="checkbox"/> | Statistical analysis/ Simulations/modeling |
| <input type="checkbox"/> | <input type="checkbox"/> | Computer programming |
| <input type="checkbox"/> | <input type="checkbox"/> | Tutorials/training modules/CD-ROM |
| <input type="checkbox"/> | <input type="checkbox"/> | Computational computing |
| <input type="checkbox"/> | <input type="checkbox"/> | Access to administrative systems |

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24. As a student, I: *(Mark ALL that apply)*

- Am adequately prepared to use technology in my classes.
- Am not adequately prepared to use technology in my classes.
- Need additional training on computer/workstations.
- Should have a required computer/workstation course for graduation.
- Am not required to use technology in/for my classes.

25. I access UWM library information services: *(Mark all that apply)*

- Through the campus network
- Through a dial-in connection
- I do not access library information services

SECTION 2: OTHER INSTRUCTIONAL TECHNOLOGIES

26. Which technologies do your instructors use (or would you like them to use)? *(Mark all that apply)*

- | <i>Use Now</i> | <i>Would like to use</i> | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | Overhead projector / slide and film projectors |
| <input type="checkbox"/> | <input type="checkbox"/> | Camcorder/videotape recorder |
| <input type="checkbox"/> | <input type="checkbox"/> | Video Projection system for computer/workstation |
| <input type="checkbox"/> | <input type="checkbox"/> | Interactive video/multimedia |
| <input type="checkbox"/> | <input type="checkbox"/> | Internet/World Wide Web |
| <input type="checkbox"/> | <input type="checkbox"/> | Video-conferencing |
| <input type="checkbox"/> | <input type="checkbox"/> | Satellite/cable TV programming |
| <input type="checkbox"/> | <input type="checkbox"/> | Supercomputers |

27. I would be interested in taking distance education courses.

- Yes No I don't know/NA

SECTION 3: INHIBITORS

28. The major inhibitors to my use of information technology are: *(Mark all that apply)*

- Access to a computer/workstation
- Access to appropriate software
- Access to relevant databases (e.g., journals, indexes, research, etc.)
- Ease of use
- The time it takes to learn how to use technologies
- Training in the use of hardware/software
- Communications/networking
- Compatibility of hardware and/or software
- Printing
- Keeping up with latest technology/upgrading
- Functionality of hardware/software
- Policies, procedures and standards for use of technology
- Repair of hardware/software
- Technical assistance/user support (hardware, software, network, etc.)
- System and/or data security
- Accuracy/integrity of the administrative data that I use
- Duplication of effort (having to re-enter data)

SECTION 4: BENEFITS

29. If all the above inhibitors were addressed at UWM, the resulting benefits would include:

(Please mark no more than 5)

- Improved image/reputation of the institution
- Improved quality of instruction and learning
- Better educated students
- Improved communications among faculty, students and staff
- Improved accuracy of the information/data I use/receive
- Increased student satisfaction
- Improved efficiency/productivity
- Improved opportunities for job placement/advancement

- Improved opportunity to transfer/advance to other institutions
- Improved research

SECTION 5: FUTURE

30. My current job is / My job in the future will be: *(Mark one in each column)*

- | <i>Current</i> | <i>Future</i> | |
|--------------------------|--------------------------|---|
| <input type="checkbox"/> | <input type="checkbox"/> | Very dependent on computer/workstations. |
| <input type="checkbox"/> | <input type="checkbox"/> | Moderately dependent on computer/workstations. |
| <input type="checkbox"/> | <input type="checkbox"/> | Minimally dependent on computer/workstations. |
| <input type="checkbox"/> | <input type="checkbox"/> | Not dependent at all on computer/workstations. |
| <input type="checkbox"/> | <input type="checkbox"/> | I don't know if it is dependent on computer/workstations. |

SECTION 6: SUPPORT/SKILLS

31. I get most of my support for the use of technology from: *(Mark the ONE most appropriate answer)*

- | | | |
|---|---|--|
| <input type="checkbox"/> Campus Help desk | <input type="checkbox"/> Student(s) | <input type="checkbox"/> Department IT Staff |
| <input type="checkbox"/> Peers | <input type="checkbox"/> Professor/Instructor | <input type="checkbox"/> Vendors |
| <input type="checkbox"/> Other | <input type="checkbox"/> Self support | |

32. Overall, my satisfaction with UWM's information technology services is: *(Mark one)*

- High Neutral Low Don't know/NA

33. My computer/workstation and technology skills are adequate given my needs: *(Mark one)*

- Agree Disagree Don't know/NA

34. Do any of your campus responsibilities include providing IT support to others?

- Yes No

SECTION 7: OTHER

35. I am a: *(Mark one)*

- Freshman Sophomore Junior Senior Graduate Student Special

36. I live: *(Mark one)*

- On campus
 Off campus

37. My primary major is in the following school/college: *(Mark the most appropriate answer)*

- | | |
|---|---|
| <input type="checkbox"/> Allied Health Professions | <input type="checkbox"/> Letters & Science |
| <input type="checkbox"/> Architecture & Urban Planning | <input type="checkbox"/> Library & Information Sciences |
| <input type="checkbox"/> Arts | <input type="checkbox"/> Nursing |
| <input type="checkbox"/> Business Administration | <input type="checkbox"/> Social Welfare |
| <input type="checkbox"/> Education | <input type="checkbox"/> Other |
| <input type="checkbox"/> Engineering & Applied Sciences | <input type="checkbox"/> Undecided |

In the space below or on a separate sheet of paper, please feel free to add any comments you might have regarding concerns, benefits, or any other aspect of information technology affecting our campus. You can also e-mail your comments to: UWMProject@BCSINC.COM.

Thank you for your participation!