

Information for students who are taking a course that uses Desire2Learn (D2L) for its Web site

Materials for this course are available on a course Web site. You may see these materials there anytime you wish, using a standard Web browser such as Netscape or Internet Explorer. You may print it (or parts of it) at your convenience.

In order to find and browse the course Web site for this course:

1. Call up your Web browser (either Netscape or Internet Explorer), and type in the following Web address:

http://D2L.uwm.edu

2. Please notice that this Web address does not include a "www" in it anywhere!
3. This will bring up the Desire2Learn **Welcome** screen. You will see a location to enter your **Username** and **Password**.
4. Your **Username** is your Alpha/Panthermail username (the same username as your campus email), without the "@uwm.edu" part. Do not hit Enter after you have typed in your username! Either hit the Tab key on your keyboard, or use the mouse to click in the box next to Password. Your **password** is the 9-digit number on your student ID card, without any dashes or spaces. **Reread this: your password is not your email password; it is your student ID#.** Once you have typed in your Student ID#, then please hit Enter.
5. You should then see a welcome screen. You will see on the screen a list of **My Milwaukee Courses:** that use Desire2Learn (there will be more than one title if you are registered in more than one course that is using Desire2Learn). The course title is a hot link, so if you click your mouse on the title it will take you directly to your Web course site.
6. If you have any difficulty getting on the course Web site, please close down your Web browser completely and open it up again, then try logging on again using the instructions above. If you know your username, but have forgotten your password, you may click on the underlined "**Forgot your password?**" on the **Have an Account? Login Here** screen, and have your password sent automatically to your UWM email account. If you still are unable to get on the course Web site, please contact the Help desk as described below.
7. When you are finished looking around the site, always "Logout" completely if you are in a computer lab, or at least shut down your Web browser (Netscape or Internet Explorer) completely, since otherwise the next person who uses the machine will be using *your* course account!

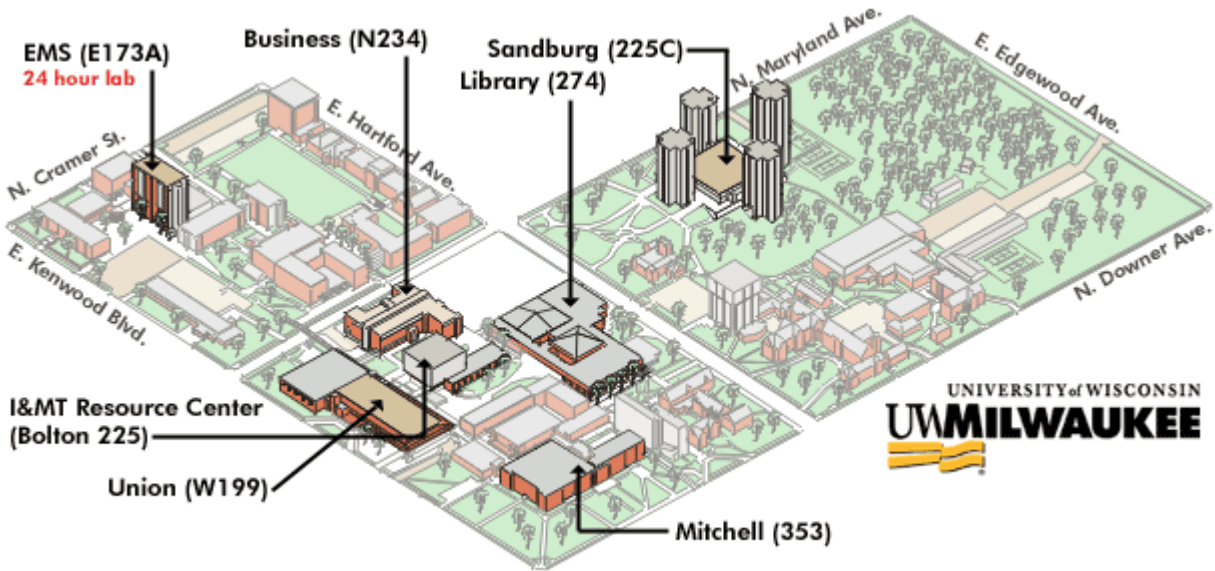
What to do if you have problems with Desire2Learn (D2L)

If you have problems with a student login (e.g., you forgot your password, or if you just can't get on) or if you run into any other typical Desire2Learn difficulties, help is available 24 hours a day, 7 days a week. You may do one of the following:

- send an email to help@uwm.edu
- pick up a phone and call 229-4040 (or 4040 on a campus phone)
- go to Bolton 225 (this lab is not open all day -- check for specific hours)
- if you are calling from off campus but within Wisconsin, call 1-877-381-3459



CAMPUS COMPUTER LABS



Computer Lab phone numbers:

- Bolton 225 ----- 229.6151
- Business N234 ---- 229.2510
- EMS E173A ----- 229.2239
- Library 274 ----- 229.6418
- Mitchell 353 ----- 229.4957
- Union W199 ----- 229.6025
- Sandburg 225C --- 229.5668

Standard Lab Hours

	Monday-Thursday	Friday	Saturday	Sunday
Business N234	8am-12am	8am-10pm	8am-6pm	10am-10pm
Bolton 225	8am-10pm	8am-5pm	CLOSED	CLOSED
EMS E173A	24 Hours	24 Hours	24 Hours	24 Hours
Library E274	8am-9:45pm	8am-4:45pm	9am-4:45pm	12pm-8:45pm
Mitchell 353	9am-10pm	9am-5pm	12pm-5pm	12pm - 5pm
Sandburg 225c (all students)	9am-7pm	9am-7pm	12pm -6pm	12pm-7pm
Sandburg 225c (residents only)	7pm-12am	N/A	N/A	7pm-11pm
Union W199	8:00am-11:00pm	8:00am-5pm	CLOSED	CLOSED

