

Stephen L. Percy, Curriculum Vita

Stephen L. Percy

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Education

A.B., Hamilton College, Government

Ph.D., Indiana University, Political Science

Dissertation: Citizen Coproduction of Community Safety and Security.

Academic Positions

Professor of Political Science, University of Wisconsin-Milwaukee, 8/94 to 8/05.

Urban Studies program faculty, 6/98 to Present.

Visiting Professor, LaFollette Institute of Public Affairs, University of Wisconsin-Madison, Instructor in Public Policy Analysis for Master of Public Administration Program, 1/95- 5/95.

Associate Professor of Political Science, University of Wisconsin-Milwaukee, 8/89 to 8/94.

Assistant Professor of Political Science, University of Wisconsin-Milwaukee, 8/88 to 8/89.

Assistant Professor of Government and Foreign Affairs, University of Virginia, 9/82 to 8/88.

Administrative Positions

Chancellor's Deputy for the Milwaukee Idea

Office of the Chancellor, University of Wisconsin-Milwaukee, 1/00 to Present.

Responsible for overall management of the Milwaukee Idea Initiative, UWM's bold plan to pursue university-community engagement to support the institution's research, teaching and service missions as well as to provide expertise and assistance to problem-solving in the Greater Milwaukee community. Website:

www.milwaukeeidea.org

Director

Center for Urban Initiatives and Research (formerly the Urban Research Center), University of Wisconsin-Milwaukee, 6/92 to Present.

Responsible for overall administration of the Center with dual mission: to encourage and support collaborative and interdisciplinary research on urban issues, and to facilitate university-community partnerships that contribute to life quality in Milwaukee and southeastern Wisconsin. The Center conducts applied research (survey research, evaluation, community assessment audits, GIS mapping, and statistical analysis services) for state & local governments, nonprofit agencies, school districts, regional authorities, and private corporations.

Responsibility includes administering the Center's budget (annually, approximately \$300,000 university funding and \$600,000 extramural grants and contracts), managing staff (approximately 25 FTE including faculty, academic staff, classified staff, graduate research & project assistants, undergraduate students, and high school interns). Appointed by the Associate Provost for Research and Dean of the Graduate School. Website:

www.uwm.edu/Dept/CUIR/

Director

Academy for Urban Teaching and Learning, University of Wisconsin-Milwaukee, 5/03-Present.

Responsible for overall administration of a major urban teacher preparation program operating under support of the *Teachers for a New Era* initiative funded by the Carnegie Corporation of New York and other funders. The initiative focuses on core principles that include substantial participation by faculty in Arts & Sciences, work driven by empirical evidence, and support for new teachers in their first years in the classroom. Website: <http://epic.cuir.uwm.edu/TNE/>

Director

Knowledge Management Component, UWM Helen Bader Institute for Nonprofit Management, 1/02 to Present.

Responsible for organizing capacity at the Center for Urban Initiatives and Research to conduct research on the nonprofit sector in greater Milwaukee as well as gathering and organizing knowledge to support capacity-building in nonprofits. Current work includes research studies that examine social entrepreneurship in greater Milwaukee and an exploration of the contributions of the nonprofit arts sector to life quality in Milwaukee. This component oversees the operation and expansion of the Greater Milwaukee Nonprofit Portal (www.nonprofitmilwaukee.org) and ENTECH, an initiative to strengthen the information technology capacity of local nonprofit organizations (www.entech.org)

Director

Milwaukee Community Outreach Partnership Center, University of Wisconsin-Milwaukee, 10/95 to Present.

Responsible for the overall administration of this Center whose mission is to facilitate university-community collaborations and initiatives. The Center is housed within the Center for Urban Initiatives and Research and serves as a coordinating unit within UWM for major community partnerships, several of which are funded through federal grants.

Director

Master of Public Administration Program, University of Wisconsin-Milwaukee, 1/98 to 9/99.

Responsible for overall management of the interdisciplinary MPA program (NASPAA accredited) in the College of Letters and Science with strong connection to Department of Political Science. Responsibilities included management of program responsibilities (recruitment, admissions, diversity initiatives, student affairs, course scheduling and coordination among participating departments), and alumni relations. Program had five faculty, one internship coordinator/staff assistance, and one clerical staff member. Appointed by the Dean of the College of Letters & Science, upon recommendation of the MPA faculty. As Director, worked to pursue revamping of the MPA into a program jointly offered by the College of Letters and Science and the School of Business.

Special Assistant to The Chancellor

Administrative Management of the Milwaukee Idea Initiative, 10/98 to 12/99.

Responsible for staff and administrative management of the Milwaukee Idea Initiative, a plan to develop a strategic vision and strategic strategies to position UWM effectively for future success and as institution deeply committed to its metropolitan area and community.

Chair

Department of Political Science, University of Wisconsin-Milwaukee, 9/89 to 8/92.

Responsible for overall management of the Department, including both its undergraduate and graduate (MA, Ph.D.) programs. Responsible for coordinating faculty recruitment, administering the department budget, scheduling courses and faculty teaching assignments, student affairs, programs for major, and related management activities. Appointed by the Dean of the College of Letters & Science, upon recommendation of department faculty.

Research Positions and Grants

University-Community Partnership Projects

Co-Principal Investigator (with Pamela Clark), "Trio Dissemination Partnership Partnership at UWM," U.S. Department of Education, 10/1/03-9/30/06, \$600,000.

Co-Principal Investigator (with Marleen Pugach, Linda Post, and William Kean), "Teachers for a New Era," Carnegie Corporation, 9/03-10/06, \$3,250,000.

Principal Investigator, "Revitalizing Milwaukee Through Personalized Organizational Empowerment," U.S. Department of Housing and Community Development (Office of University Partnerships), \$150,000, 1/03-12/04.

Principal Investigator, "Community Development Work Study Program at UW-Milwaukee," U.S. Department of Housing and Urban Development (Office of University Partnerships), 8/02-7/04, \$89,500.; 8/04-7/06, \$90,000; 8/05-7/07, \$90,000.

Principal Investigator, "Project SHINE Students Helping in the Naturalization of Elders," National Service-Learning Initiative of the Corporation for National Service through the Center for Intergenerational Learning at Temple University, \$30,000, 4-01/8-03.

Principal Investigator, "COMPASS Guide, Comprehensive Website on Local Scholarship Information", Greater Milwaukee Foundation, The Education Resources Institute, Wallace-Reader's Digest Fund, Bradley Foundation, Weiss Family Foundation, Stackner Family Foundation, Ongoing, \$475,000.

Principal Investigator, "Nonprofit Management Education Initiative," Helen Bader Foundation, 12/00-12/02, \$1.2 million.

Principal Investigator, "Nonprofit Management Education Initiative," Faye McBeath Foundation, 1/01-12/01, \$50,000.

Principal Investigator, "Center for Nonprofit Management Education Initiative: Core Operating Support," Milwaukee Foundation, 12/00-12/01, \$50,000.

Principal Investigator, "Learning Partner for Casey Foundation's Making Connections Initiative," Annie B. Casey Foundation, 1/00-12/00, \$54,053.

Principal Investigator, "Case Study in Institutionalizing the Milwaukee Idea at the University of Wisconsin-Milwaukee," U.S. Department of Housing and Urban Development, 5/00-12/00, \$14,950.

Principal Investigator, "Learning Partner for Making Connections Initiative," Annie B. Casey Foundation, 5/99-12/99, \$8,000.

Principal Investigator, "Building Capacity in Milwaukee's Nonprofit Housing Industry: A University-Community Partnership," Fannie Mae Foundation's University Community Partnership Initiative, 11/98-10/01, \$200,000.

Principal Investigator, "Institutionalizing the Milwaukee Community Outreach Partnership Center," U.S. Department of Housing and Urban Development, Community Outreach Partnership Centers Program, 7/98-6/99, \$95,000.

Project Director, "EPIC: Empowering Parents to Make Informed Choices in Education Website," Parents Advancing Values in Education (supported by several local foundations), 7/98-6/00, \$154,000.

Principal Investigator, "Building Capacity in Milwaukee's Nonprofit Housing Industry: A University-Community Partnership," Fannie Mae Foundation, Planning Grant Award, 12/97-6/98, \$15,000.

Project Director, "Community Development Work Study Program at the University of Wisconsin-Milwaukee, U.S. Department of Housing and Urban Development (Office of University Partnerships), 9/97-9/99, \$119,400.

Principal Investigator, "Forging a Partnership for Neighborhood Revitalization: The Milwaukee Community Outreach Partnership Initiative," Funded by the U.S. Department of Housing and Urban Development, 10/95 to 9/97, \$500,000.

Project Director, Evaluation Director: "Building Capacity in Milwaukee's Inner City: Partnership for a Sustainable Future," Funded by the U.S. Department of Education, Urban Community Services Program, 10/93-9/96, \$120,000. Became Principal Investigator of overall project in addition to Evaluation Component Director, 7/96-Present. Overall budget: \$1,625,000.

Evaluation Projects

Principal Investigator, "Evaluation of Volunteer Tax Assistance Supersites," Greater Milwaukee Foundation, 12/03-5/04, \$7,500.

Principal Investigator, "Evaluation of the Milwaukee County Sports Authority," Milwaukee County Department of Health and Social Services, 9/15/03-3/1/04, \$20,000.

Principal Investigator, "Evaluation of Three Supersite Volunteer Income Tax Assistance Centers," Great Milwaukee Foundation, 1/03-6/03, \$32,500.

Principal Investigator, Evaluating "Supporting Teen Parents Program," Rosalie Manor, 5/01-Present.

Evaluator, National Science Foundation's Industry/University Collaborative Research Centers Program, UWM's Center for Intelligent Maintenance Systems, 1/02-Present.

Co-Investigator, "Evaluation of Targeted Outreach Initiative to Divert Youth From Gang Involvement," Boy's and Girl's Club of Greater Milwaukee, 2/00-2/02, \$19,984.

Principal Investigator, "Phase II Evaluation--Metropolitan Milwaukee Adolescent Pregnancy Prevention Program," Health Department, City of Milwaukee (through consortial agreement with the Center for Disease Control and Prevention, 6/98-6/02, \$325,000.

Principal Investigator, "Evaluation Services for the Fight Asthma Milwaukee Initiative," City of Milwaukee Health Department, 11/98-9/99, \$4,891.

Project Administrator, "Evaluation of Student Achievement Guarantee in Education (SAGE) Initiative, Contract with the Wisconsin Department of Public Instruction, 9/95-7/98, \$750,000.

Research Grants and Projects

Principal Investigator, "Survey of Donors to United Way of Greater Milwaukee," United Way of Greater Milwaukee, 1/05-4/05, \$9,000.

Principal Investigator, "Feasibility for Nonprofit Board Recruitment," Nonprofit Management Fund, 8/04-12/04, \$15,000.

Principal Investigator, "Research Surveys to Support Marketing and Development," 3/05-6/05, \$18,000.

Principal Investigator, "Community Assessment Study for Milwaukee Public Schools Head Start Program," 5/05-6/05, \$8,261.

Principal Investigator, "Research to Support Philanthropy On-Line Project," Greater Milwaukee Foundation, 1/04-12/04, \$50,000.

Principal Investigator, "Study of Board Governance in Nonprofit Organizations," Nonprofit Management Fund, 11/03-3/04, \$7,900.

Lead Researcher, "Study of Social Enterprise in Milwaukee-Area Nonprofit Organizations," Nonprofit Management Fund, Helen Bader Foundation, United Way of Greater Milwaukee, 9/02-8/03, \$6,000.

Lead Researcher, "Study of Arts and Culture Sector of Milwaukee," UWM Helen Bader Institute for Nonprofit Management, 1/03-8/04, \$50,000.

Principal Investigator, "Making Connections Milwaukee Website Project," Making Connections Milwaukee Initiative (Annie E. Casey Foundation), 2/04-1/05, \$7,076.

Principal Investigator, "Exploration of Making Connection Milwaukee Neighborhood Survey Data," Making Connections Milwaukee Initiative (Annie E. Casey Foundation), 2/04-12/04, \$10,094.

Principal Investigator, "Community Assessment for Next Door Foundation Neighborhood," Next Door Foundation, 8/02-2/03, \$18,000.

Principal Investigator, "Documentation of the Milwaukee Initiative for a Competitive Inner City," Helen Bader Foundation, 1/02-2/03, \$20,000.

Co-Principal Investigator, "Inventory of Latino Organizations Project," Nonprofit Management Fund, 10/02-6/03, \$12,800.

Principal Investigator, "Analysis of Employee-Assisted Housing in Milwaukee," National Housing Conference, 2/02-11/02, \$5,000.

Principal Investigator, "Study of Poverty in Greater Milwaukee," Greater Milwaukee Foundation, 4/02-8/02, \$15,000.

Co-Investigator, "Neighborhood Schools Planning Initiative," Milwaukee Public Schools, 2/00-6/00, \$71,058.

Co-Investigator, "Visioning Project for a Healthier Milwaukee," Health Department, City of Milwaukee, 2/00-7/00, \$14,199.

Co-Investigator, "Survey of Community Residents," Village of Germantown, Wisconsin, 3/00-6/00, \$8,588.

Co-Investigator, "Healthier Communities Initiative," Villages of Cudahy, Oak Creek, St. Francis, and South Milwaukee, Wisconsin, 5/99-7/99, \$13,132.

Co-Principal Investigator, "Survey of City of Brookfield Households," City of Brookfield, Wisconsin, 3/99-4/99, \$6,043.

Co-Principal Investigator, "Survey of Households in Mount Tabor Neighborhood," Mount Tabor Church of Christ, Milwaukee, Wisconsin, 3/99-4/99, \$2,500.

Principal Investigator, "Strategic Visioning Process for the City of Mequon," City of Mequon Wisconsin, 12/98-6/99, \$34,000.

Principal Investigator, "Analysis of Mail Survey Data," Milwaukee Ballet, Inc., 8/98-10/15, \$1,121.

Principal Investigator, "Menomonee Valley Revitalization, Sustainable Development Scenarios, Sixteenth Street Community Health Center, 7/98-9/99, \$19,949.

Principal Investigator, "Milwaukee Community Survey on Schools and Education," Milwaukee Public Schools, 8/98-6/99, \$8,889.

Principal Investigator, "Research Studies on Transportation and the Rideshare Program," Wisconsin Department of Transportation, 4/98-9/98, \$30,292.

Principal Investigator, "Developing a Survey of County Residents," County of Waukesha, Wisconsin, 4/98-5/98, \$825.

Principal Investigator, "Youth Mapping 1998/Youth Initiative Project," Milwaukee Foundation, 4/98-12/98, \$34,000.

Principal Investigator, "Community Assessment of a Milwaukee Neighborhood," M7 Community Development Corporation, 1/98-4/98, \$10,000.

Principal Investigator, "Disseminating Information on Welfare Reform Research," Institute for Wisconsin's Future, 12/97-6/98, \$5,421.

Principal Investigator, "Demographic Study of Community Residents," Faith United Church of Christ, 12/97-3/98, \$3,628.

Project Director, "Mail Survey of Village Residents," Village of Slinger, Wisconsin, 1/98-4/98, \$3,451.

Project Director, "Youth Mapping Project," Milwaukee Foundation, 9/97-12/97, \$1,500.

Principal Investigator, "Measuring User Assessment of Clinic Services," Sixteenth Street Community Health Center, 3/97-12/97, \$5,715.

Principal Investigator, "Studying the Impact of Funding Formula/Revenue Caps in Local Schools," Institute for Wisconsin's Future, 4/97-8/97, \$6,480.

Principal Investigator, "Two Studies of Consumer Access to Food Delivery Systems," Hunger Task Force of Milwaukee, 1/97-5/97, \$10,000.

Principal Investigator, "Survey of Germantown Residents," Village of Germantown, Wisconsin, 7/96-11/96, \$6,924.

Consultant, "Study of Privatization of Internal Support Services by the City of Milwaukee," Institute for Wisconsin's Future, 6/96-9/96, \$1,000.

Principal Investigator, "Computer Mapping for Environmental Health Project," Sixteenth Street Community Health Center, 5/96-8/96, \$3,027.

Principal Investigator, "A Strategic Study for Cluster 3 Vision," Milwaukee Inner-city Congregations Allied for Hope (MICAHA), 5/96-8/96, \$9,988.

Principal Investigator, "Assessing Food Delivery Systems in Inner-City Milwaukee," Hunger Task Force of Milwaukee," 1/96-8/96, \$13,573.

Principal Investigator, "Assessing Parks and Open Spaces in Washington County," Southeastern Wisconsin Regional Planning Commission, 10/95-1/96, \$7,685.

Principal Investigator, "Measuring User Assessment of Clinic Services," Sixteenth Street Community Health Center, 10/95-10/96, \$8,193.

Principal Investigator, "Facilitating A Strategic Plan for the Milwaukee County Department of Parks, Recreation & Culture," Milwaukee County, Department of Parks, Recreation & Culture, 6/95-12/95, \$49,521.

Principal Investigator, "Citizen Survey of Residents of Brown Deer," Village of Brown Deer, Wisconsin, 5/95-8/95, \$4,232.

Principal Investigator, "Measuring Community Health Needs," Ambulatory Health Day Care Setting Consortium, 3/95-5/95, \$2,342.

Principal Investigator, "Assessing Community Health Risks Associated with Hazardous Waste," Sixteenth Street Community Health Center, 1/95-12/95, \$52,248.

Principal Investigator, "Comprehensive Assessment of Pools and Recreation in Milwaukee County," Milwaukee County Department of Parks, Recreation and Culture, \$48,000, 6/94-2/95.

Principal Investigator, "Developing a Community Health Profile and Assessing Community Health," Ambulatory Health Day Care Setting Consortium, 7/94-9/94, \$15,781.

Research Collaborator with Brett W. Hawkins, "Survey of Residential Community Associations in the United States," Co-sponsored by the UWM Urban Research Center and the Community Associations Institute Research Foundation, 4/94-12/94, \$1,214.

Project Director, "Study of Rideshare in Southeastern Wisconsin," Wisconsin Department of Transportation, 10/93-3/94.

Project Director, "Federal and State Compliance with Disability Rights Laws: Accessibility and Employment," U.S. Advisory Commission on Intergovernmental Relations, 9/87 to 4/89.

Consultant, Carnegie Foundation for the Advancement of Teaching, "Project to Examine Higher Education in West Virginia," 4/88-11/88.

Principal Investigator, "Project to Study Public Policy Related to Disability Services in the Commonwealth of Virginia," Grant awarded through the Institute of Government, University of Virginia by the Virginia Department of Rehabilitative Services, 11/83 to 7/84.

Research Associate, Workshop in Political Theory and Policy Analysis, Indiana University--Study Director on a National Institute of Justice project, "Citizen Demands and Information Flow in Initial Police Response," 1978-1982.

Special Projects

Co-Organizer, "Institutionalizing University Engagement." Wingspread Conference, University of Wisconsin-Milwaukee, University of Cincinnati, and Johnson Foundation, April 18-19, 2004.

Publications

Books

Creating a New Kind of University with Nancy L. Zimpher and Mary Jane Brukardt, Bolton, MA: Ankur Publishing Company, Inc., forthcoming 2004.

A Time for Boldness: A Case Story of Institutional Change with Nancy L. Zimpher and Mary Jane Brukaradt, Bolton, MA: Ankur Publishing Company, Inc., 2002.

Disability, Civil Rights and Public Policy: The Politics of Implementation, Tuscaloosa, Alabama: University of Alabama Press, 1989. Paperback Edition, with new introduction, 1992.

Disability Rights Mandates: Federal and State Compliance with Employment Protection and Architectural Barrier Removal (Principal Author) Washington, D.C.: U.S. Advisory Commission on Intergovernmental Relations, April, 1989.

Demand Processing and Performance in Public Service Agencies, with Eric J. Scott, Tuscaloosa, Alabama: University of Alabama Press, 1985.

Basic Issues in Police Performance, with Gordon P. Whitaker, Stephen Mastrofski, Elinor Ostrom, and Roger B. Parks, Washington, D.C.: U.S. Government Printing Office, 1982.

Textbooks

American Government: The Political Game, with Stephen Frantzich, Dubuque, Iowa: Brown & Benchmark Publishers, 1994. Includes separate *Student Study Guide and Instructor's Manual*, as well as other ancillaries. Second edition published by Atomic Dog Electronic Publishers, 2006.

Journal Articles

"Challenges and Dilemmas in Implementing the ADA: Lessons and Achievements in the First Decade" *Policy Studies Journal*, 2002.

"To Change a University, Start with the Community," with Mary Jane Brukaradt, *University and Community Schools*, Volume 7, Number 1-2, Fall-Winter, 2002, 59-64.

"Administrative Remedies and Legal Disputes: Evidence on Key Controversies Underlying Implementation of the Americans with Disabilities Act," *Berkeley Journal of Employment and Labor Law*, Volume 21, No. 1, 2000, 413-436.

"Education for Empowerment: Creating a Community Action Scholars Program," with Daniel Folkman and Kalyani Rai, *Metropolitan Universities*, Volume 8, No. 4 (Spring), 1998.

"Residential Community Associations and the American Intergovernmental System," with Brett W. Hawkins and Steven R. Montreal, *Publius: The Journal of Federalism*, Volume 27, No. 3 (Summer), 1997, 1-14.

"School Choice in Milwaukee: Privatization of a Different Breed," with Peter E. Maier, *Policy Studies Journal*, Vol. 24, No. 4 (Winter), 1996, 649-665.

"Exploring Alternative Arrangements for Service Delivery: Privatization, Competition and Service Quality in Milwaukee" *In-Roads: A Quarterly Journal of the Sycamore Institute*, Vol. 1 (Fall), 1996, 22-34.

"The Politics of Governmental Rulemaking: Questions of Accountability," *Research in Public Policy Analysis and Management*, Vol. 7, 1995, 97-128.

"Revisiting Tiebout: Moving Rationales and Interjurisdictional Relocation," with Brett W. Hawkins and Peter E. Maier, *Publius: The Journal of Federalism*, Vol. 25 (Fall), 1995, 1-17.

"The ADA, Disability Rights, and Evolving Regulatory Federalism," *Publius: The Journal of Federalism*, Vol. 23 (Fall), 1993, 87-105.

"Challenges and Dilemmas in Implementing Disability Rights Policies," *Journal of Disability Policy Studies*, Vol. 4 (July), 1993, 41-63.

"A New Kind of Public Policy Encounters Disappointing Results: Implementing Learnfare in Wisconsin," with Marcus Ethridge, *Public Administration Review*, Vol. 53 (July/August), 1993, 340-347.

"The Americans with Disabilities Act: Expanding Mandates for Disability Rights," *Intergovernmental Perspective*, Vol. 19 (Winter), 1993, 11-14.

"Further Reflections on Individual-Level Testing of the Tiebout Model," with Brett W. Hawkins, *Journal of Politics*, Vol. 54 (November), 1992, 1149-1157.

"Exploring Variations in State Laws Providing Protections for Persons with Disabilities," with Thomas Holbrook, *Western Political Quarterly*, Vol. 45 (March), 1992, 201-220.

"On Anti-Suburban Orthodoxy" and "Rejoinder to Neiman and Logan," with Brett W. Hawkins, *Social Science Quarterly*, Vol. 72, No. 3 (September), 1991, 478-490, 501-503.

"Citizen Involvement in Coproducing Safety and Security in the Community," *Public Productivity Review*, No. 42, (Summer), 1986, 83-93.

"In Defense of Citizen Evaluations as Performance Measures," *Urban Affairs Quarterly*, Vol. 22, No. 1 (September), 1986, 66-83.

"Citizen Participation in the Coproduction of Urban Services," *Urban Affairs Quarterly*, Vol. 19, No. 4 (June), 1984, 431-446.

"Simulating an International Crisis in an Introductory Foreign Policy Course," with Edwina S. Campbell and Charlotte Ku, *News for Teachers of Political Science*, Vol. 40 (Winter), 1984, 5, 8, 9.

"Citizen Coproduction: Prospects for Improving Service Delivery," *Journal of Urban Affairs*, Vol. 5, No. 3 (Summer), 1983, 203-210.

"Consumers as Coproducers of Public Services," with Roger B. Parks, et al., *Policy Studies Journal*, Vol. 9, No. 7 (Summer), 1981, 1001-1011. Reprinted in Michael D. McGinnis, Editor, *Polycentricity and Local Public Economies: Readings from the Workshop in Political Theory and Policy Analysis* (Ann Arbor, Michigan: University of Michigan Press, 1999): 381-392.

"Response Time and Citizen Evaluations of Police," *Journal of Police Science and Administration*, Vol. 8, No. 1 (March), 1980, 75-86.

"Improving Police Telephone Operations," with Eric J. Scott, *The Police Chief*, Vol. 47, No. 7 (July), 1980, 48-52.

"Evaluating Police Organization," with Elinor Ostrom, Roger B. Parks, and Gordon P. Whitaker, *Public Productivity Review*, Vol. 3, No. 3 (Winter), 1979, 3-27.

"The Public Service Production Process: A Framework for Analysis of Police Services," with Elinor Ostrom, Roger B. Parks, and Gordon P. Whitaker, *Policy Studies Journal*, Vol. 7 (Special Issue), 1978, 381-389.

"Conceptualizing and Measuring Citizen Co-Production of Community Safety," *Policy Studies Journal*, Vol. 7, (Special Issue), 1978, 486-493.

Chapters in Books

"Disability Policy in the United States: Policy Evolution in an Intergovernmental System," In David Cameron and Fraser Valentine, eds., *Disability and Federalism: Comparing Different Approaches to Full Participation* (Montreal & Kingston, Canada: Institute of Intergovernmental Relations, School of Policy Study, Queen's University, by McGill-Queen's University Press, 2001), 231-268.

"Gatekeeping in Police Services: Police Operators and Dispatchers," with Eric J. Scott, In Richard Bennett, ed., *The Police at Work: Policy Issues for the 1980's*, Beverly Hills, California: Sage Publications, 1983, 127-144.

"Coproduction of Public Services: Economic and Institutional Considerations," with Roger B. Parks, et al., In Richard C. Rich, ed., *Analyzing Urban Service Distributions*, Lexington, Massachusetts: Lexington Books, 1982, 185-199.

"Citizen Coproduction of Community Safety," In Ralph Baker and Fred Meyer, eds., *Evaluating Alternative Law Enforcement Policies*, Lexington, Massachusetts: Lexington Books, 1979, 125-134.

"The Public Service Production Process: A Framework for Analyzing Police Services," with Elinor Ostrom, Roger Parks, and Gordon P. Whitaker, In Ralph Baker and Fred Meyer, eds., *Evaluating Alternative Law Enforcement Policies*, Lexington, Massachusetts: Lexington Books, 1979, 65-73.

Book Review Essays

"Community, Participation, and Grassroots Reform: Persistent Themes in Urban Analysis", *Urban Affairs Quarterly*, Vol. 27, No. 1 (September), 1991, 165-172.

Papers Presented at Professional Meetings

"Nonprofit Board Governance in Milwaukee: Operation, Diversity, and Challenges," with Patricia Wyzbinski, Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Associations, Los Angeles, CA, November 20, 2004.

"Benchmarking Social Enterprise in the Milwaukee Nonprofit Sector," with Amy Verbos, Annual Meeting of the Association for Research on Nonprofit Organizations and Voluntary Associations, Denver, CO, November 21, 2003.

"Remedies and Legal Disputes: Evidence on Key Controversies Underlying Implementation of the Americans with Disabilities Act," Paper Presented at a Symposium on the Americans with Disabilities Act: Backlash Against the ADA: Interdisciplinary Perspectives and Implications for Social Justice Strategies, Sponsored by the University of California Berkeley School of Law (Boalt Hall), March 12-13, 1999.

"Disability Policy in the United States: Policy Evolution in an Intergovernmental System," Paper Prepared for the Conference on Comparative Research on the Intergovernmental Aspects of Social Policies and Programs in Federal States, Queens University, Kingston, Ontario, September 23, 1998.

"The Rational Consumer-Voter in a Local Market for Public Goods," with Peter E. Maier, Paper presented at the Annual Meeting of the Public Choice Society, New Orleans, Louisiana, March 10-13, 1998.

"Privatizing Schools: Panacea for Troubled Urban Schools in Milwaukee?" with Peter E. Maier, Paper prepared for the Annual Meeting of the Midwest Southern Political Science Association, Tampa, Florida, November 2-5, 1995.

"Disability Rights Policy: The Executive and Judicial Roles in Policy Implementation," Paper prepared for the Annual Meeting of the International Political Science Association, Berlin, August 22-25, 1994.

"Fiscal Dividends and Incentive Structures in the Local Market for Public Goods," with Peter E. Maier, Paper presented at the Annual Meeting of the Midwest Political Science Association, Chicago, 14-16, 1994.

"Revisiting Tiebout: The Interjurisdictional Implications of Urban Movers," with Brett W. Hawkins and Peter E. Maier, Paper presented at the Annual Meeting of the Southern Political Science Association, Savannah, Georgia, November 3-6, 1993.

"Revisiting Tiebout: Political and Administrative Responses to Metropolitan Mobility," with Brett W. Hawkins and Peter E. Maier, Paper presented at the Annual Meeting of the Midwest Political Science Association, Chicago, April 15-17, 1993.

"Implementing Civil Rights Policy: The Case of Disability," Paper presented at the Annual Meeting of the American Political Science Association, Chicago, September 3-6, 1992.

"Administrative Challenges in Implementing Welfare Reform, The Learnfare Experiment in Wisconsin," with Marcus Ethridge, Paper presented at the Annual Meeting of the Midwest Political Science Association, Chicago, April 1992.

"Urban Counties: New Functions, New Responsibilities, and Problems of Adjustment," with Brett W. Hawkins. Paper presented at the Annual Meeting of the Southern Political Science Association, November 1990.

"Implementing Civil Rights Policies: The Case of Disability Rights," Paper presented at the Annual Meeting of the American Political Science Association, August, 1990.

"The Politics of Governmental Rulemaking: Questions of Accountability." Paper presented at the Annual Meeting of the American Political Science Association, Washington, D.C., September 1-3, 1988.

"An Institutional Approach to the Study of Implementations: Strategies, Arenas, Political Bargaining," Paper presented at the Annual Meeting of the Southern Political Science Association, Charlotte, North Carolina, November 5-7, 1987.

"The Politics of Governmental Rulemaking: Questions of Accountability." Paper presented at the Annual Meeting of the Southern Political Science Association, Charlotte, North Carolina, November 5-7, 1987.

"Accommodating the Handicapped in Public Transportation: Shifting Strategies and Standards in Policy Implementation," Paper presented at the Annual Meeting of the Southern Political Science Association, Atlanta, November 6-8, 1986.

"Protecting the Rights of Persons with Disabilities: A Study in Intergovernmental Policy Implementation," Paper presented at the Annual Meeting of the Southern Political Science Association, Nashville, Tennessee, November 6-9, 1985.

"Protecting the Rights of Persons with Disabilities: Questions and Issues in Policy Implementations," Paper presented at the Annual Meeting of the American Political Science Association, New Orleans, August 28-September 1, 1985.

"Bureaucratic Explanations of Urban Service Distributions," Paper presented at the Annual Meeting of the Midwest Political Science Association, Chicago, April 18-20, 1985.

"Untangling the Bureaucratic Explanation of Urban Service Distributions," Paper presented at the Annual Meeting of the Southern Political Science Association, Savannah, Georgia, November 1-3, 1984.

Reports

Wingspread Report, *Calling the Question: Is Higher Education Ready to Commit to Community Engagement?* With Mary Jane Brukardt, Barbara Holland, and Nancy Zimpher. University of Wisconsin-Milwaukee, 2004.

Evaluation of the Milwaukee County Sports Authority, Center for Urban Initiatives and Research, February, 2004.

Claiming the Future: Evaluation of the Milwaukee Asset Based Coalition VITA Super Sites, with Barbara Goldberg, report commissioned by the Greater Milwaukee Foundation, August, 2003.

Feasibility Study for An American Indian Cultural Center in Milwaukee, Prepared for Indian Summer Festivals, Milwaukee, Wisconsin under a grant from the Nonprofit Management Fund, September, 2001.

"Disability Rights," encyclopedia entry in *Civil Rights in the United States*, MacMillan Publishing Company, 2000.

Food Insecurity in Milwaukee: A Qualitative Study of Food Pantry and Meal Program Users, with Karl Johnson and Olmedo Varela. Report prepared for the Hunger Task Force of Milwaukee. Milwaukee, Wisconsin: UWM Center for Urban Initiatives and Research, February, 1998.

Assessing the Impact of Fiscal Constraints and Revenue Caps on Wisconsin Schools, with Donald Haider-Markel and Theodore McDonald. Report prepared for the Institute for Wisconsin's Future. Milwaukee, Wisconsin: UWM Center for Urban Initiatives and Research, January, 1998.

Perceptions and Experiences of Consumer Access to Food in Milwaukee's Inner-City Neighborhoods, with Olmedo Varela and Donald P. Haider-Markel. Report prepared for the Hunger Task Force of Milwaukee. Milwaukee, Wisconsin: UWM Center for Urban Initiatives and Research, August, 1997.

Comparative Study of Food Pricing and Availability in Milwaukee. Report prepared for the Hunger Task Force of Milwaukee. Milwaukee, Wisconsin: UWM Center for Urban Initiatives and Research, September, 1996.

Report on Mail Survey of Germantown Residents. Report prepared for the Village of Germantown, Wisconsin. Milwaukee, Wisconsin: UWM Center for Urban Initiatives and Research, November, 1996.

Views and Assessments of Individuals Who Reserved Sites in Washington County Parks, 1994- 95, with Thomas Ward. Report prepared for the Southeastern Wisconsin Regional Planning Commission. Milwaukee, Wisconsin: UWM Urban Research Center, February, 1996.

Resident Views on Parks, Recreation and Open Spaces in Washington County. Report prepared for the Southeastern Wisconsin Regional Planning Commission. Milwaukee, Wisconsin: Urban Research Center, January, 1996.

Community Resident Perspectives of Brown Deer (Wisconsin) and Assessment of Local Services, with Donald Haider-Markel. Report prepared for the Village of Brown Deer, Wisconsin. Milwaukee: UWM Urban Research Center, 1995.

Assessment of Pool Use and User Satisfaction with Seven Target Swimming Pools in Milwaukee County, with Peter E. Maier. Report prepared for the Milwaukee County Department of Parks, Recreation, and Culture. Milwaukee: UWM Urban Research Center, 1995.

Parks and Recreational Services in Milwaukee County: County Resident Recreational Interests, Park Use, and Assessment of Park Quality. Report prepared for the Milwaukee County Department of Parks, Recreation and Culture. Milwaukee: UWM Urban Research Center, 1995.

Building Capacities in Milwaukee's Inner City: Partnerships for a Sustainable Future. First Annual Report on Project Activities. Report prepared for the Urban Community Services Program, U.S. Department of Education. Milwaukee: UWM Urban Research Center, 1994.

Report on Demographic Changes in Neighborhoods Surrounding Targeted County Swimming Pools, 1970-1990. Co-authored with Jeffrey D. Racine. Report prepared for the Milwaukee County Department of Parks, Recreation, and Culture. Milwaukee: UWM Urban Research Center, 1994.

Rideshare in Wisconsin: Citizen Perceptions and Utilization. Co-authored with Jeffrey D. Racine. Report prepared for the Wisconsin Department of Transportation. Milwaukee: UWM Urban Research Center, 1994.

Rideshare in Wisconsin: A Survey of Area Employers. Co-authored with David M. Goldberg and John Ryan. Report prepared by for the Wisconsin Department of Transportation. Milwaukee: UWM Urban Research Center, 1994.

Resident Evaluation of Public Services and Community Life: Results of a Citizen Survey. Co-authored with Millard M. Thomas. Report prepared for the Village of Sussex, Wisconsin. Milwaukee: UWM Urban Research Center, 1994.

The Administration and Implementation of Learnfare in Wisconsin: An Interim Report. Co- authored with Marcus Ethridge. Report submitted to the Employment and Training Institute, University of Wisconsin-Milwaukee, 1991.

A Report on Public Policy Regarding Persons with Disabilities in Virginia, Report submitted to the Virginia Department of Rehabilitative Services, Commonwealth of Virginia, July 1984.

A Report on Strategies for Dissemination of Research Findings and Policy Recommendations. Report submitted to the Virginia Department of Rehabilitative Services, Commonwealth of Virginia, July, 1984.

Patterns of Citizen Demands for Police Service, with Eric J. Scott. Report submitted to the National Institute of Justice, U.S. Department of Justice, 1982.

Initial Police Processing of Citizen Calls for Service: A Final Report, with Eric J. Scott. Report submitted to the National Institute of Justice, U.S. Department of Justice, 1983.

Other Publications

"Arts and Culture in Southeastern Wisconsin: The Public Speaks," with Stephen W. Moore, *Research and Opinion*, Vol.18, No. 2 (June 2005).

"Nonprofit Board Governance in Milwaukee: Operation, Diversity, Change," *Research and Opinion*, Vol. 18, No. 3 (July 2005).

"Local Heroes: How do the Index's National Numbers Play on a Small Stage in Milwaukee?" with Patricia Wyzbinski, *Board Member*, Volume 13, No. 8, 7 (published by BoardSource).

"Creating Metropolitan/Regional Government: The Tales of Five Cities", with Scott Sager, Les Singer, and Jarad Parker, *Research and Opinion*, Volume 15, No. 2 (May 2002).

"Parks and Recreation in Milwaukee County: Public Perceptions and Evaluation," *Research and Opinion*, Urban Research Center, University of Wisconsin-Milwaukee, Vol. 9, No. 2 (September 1995).

"Residential Community Associations: The First Level of Territorial Democracy in America," with Brett W. Hawkins and Eric Magistad, *Research and Opinion*, Urban Research Center, University of Wisconsin-Milwaukee, Vol. 9, No. 1 (May 1995).

"Rideshare in Wisconsin: Citizen Perceptions and Utilization Potential," with Jeffrey D. Racine, *Research and Opinion*, Urban Research Center, University of Wisconsin-Milwaukee, Vol. 8, No. 1 (1994).

"Citizen Coproduction," *Commentary*, *Virginia Town and City*, Vol. 18, No. 7 (July), 1983, 4.

Citizen Coproduction of Public Services: An Annotated Bibliography, with Paula C. Baker, Chicago, Illinois: Council of Planning Librarians.

"A Review of Municipal Output and Performance in New York City," with Elinor Ostrom, *Urban Studies*, October, 1977.

Professional Activities and Presentations

Collaborations on Community Projects

Member, Planning Committee, Coalition of Urban and Metropolitan Universities Annual Meeting, 2002-present.

Collaborative Partner, HOPS—Housing Opportunities Program, organized by the Federal Reserve Bank of Chicago, 2002-present.

Collaboration with the Community Justice Action Coalition to present conference "Communities Meeting the Challenge: What's Working? What's Next?", University of Wisconsin-Milwaukee, November 1-2, 2001.

Collaboration with the Milwaukee Fatherhood Collaborative to present a Wisconsin Fatherhood Conference: "The Family Factor: In Children, Families and Communities, November 1-3, 2001.

Collaboration with the Victory School, Milwaukee Public Schools, on strategic visioning project, November 1999-February 2000.

Collaboration with the MacArthur Foundation and community-based organizations in West Palm Beach, Florida concerning creation of an asset-mapping project, 6/98.

Collaboration with Citizens for a Better Environment of Wisconsin on project to study the incidence of breast cancer as it may relate to environmental factors, including geographic system mapping, 2/98-present.

Collaboration with Milwaukee Green Mapping Project to study and map the allocation of green space and outdoor areas for pleasure and recreation, 10/97-present.

Collaboration with the Sixteenth Street Community Health Center on the Menomonee Valley Sustainable Redevelopment Project, funded by the Great Lakes Environment Fund, 4/98-present.

Community Activities

Facilitator, Strategic Planning for Urban Economic Development Association, 2005.

Facilitator, Strategic Planning for Housing Resources, Inc., October 2003-February 2004.

Co-Sponsor, Campaign for a Strong Regional Future, Initiative to foster inter-local collaboration in the greater Milwaukee region in the areas of housing, employment, education, and transportation. Co-sponsored with the Greater Milwaukee Committee and Public Policy Forum. November 2002-present.

Co-Sponsor of the Fourth Street Forums—A weekly panel series that explores policy issues of relevance to the community, region, and state. Co-sponsored with the Milwaukee Turners. July 2000-present.

Staff Member, The Select Committee on Milwaukee County Government, formed by the Greater Milwaukee Committee, March 2002-February 2003.

Strategy Team, ICIC Initiative for a Competitive Inner City Milwaukee Initiative, February 2002-Present.

Member, Wisconsin Blue-Ribbon Commission on State-Local Partnerships, Appointed by Governor Tommy G. Thompson, April 2000-August 2001.

Invited Member, Individual Development Accounts Advisory Committee, Wisconsin Women's Business Initiative Corporation, December 1999-Present.

Award Selection Committee, MANDI: Milwaukee Awards for Neighborhood Development Innovation, September 1999.

Invited Member, Steering Committee, Healthiest Milwaukee: Community Health Assessment, Organized by the Health Department, City of Milwaukee, March 1999 to present.

Member, Outcomes Project Advisory Committee, United Way of Greater Milwaukee, 1998 to present.

Member, Youth Crime and Violence Task Force, chaired by Wisconsin Senator Herb Kohl and Milwaukee Mayor John Norquist, December 1997 to February 1998.

Member, Parks People of Milwaukee, 1998 to present.

Consultant to the Institute for Wisconsin's Future on Study of Privatization in the City of Milwaukee, May to June, 1996.

Member, Local Advisory Board, New Hope Project for Welfare Reform, Milwaukee, Wisconsin, May 1993 to 1995.

Community Boards of Directors

Member, House Wisconsin Advisory Council, Fannie Mae, 2002 to present.

Member, Board of Directors, Latino Community Center, 2004 to present.

Member, Board of Directors, Rosalie Manor, 2003 to present

Member, Board of Directors, Riverworks Development Center (formerly Northeast Milwaukee Industrial Development Corporation), 2003 to present.

Member, Board of Directors, Planning Council for Health and Human Services, 2000 to present.

Member, Board of Directors, Nonprofit Center of Milwaukee, 1997 to 2004.

Commissioner, Social Development Commission (\$27 million anti-poverty agency), Milwaukee, Wisconsin, 1998 to 2003. Also, member SDC Executive Committee and Chair of the SDC Planning and Development Committee.

Discipline Activities

Proposal Reviewer, Urban Incentive Planning Grant Program operated by the State of New Jersey Commission on Higher Education, Educational Opportunity Fund, July-August, 1998.

Proposal Reviewer, Community Outreach Partnership Centers (COPC) program operated by the U.S. Department of Housing and Urban Development, 1997-2005.

President, Wisconsin Political Science Association, 1999; Organizer, annual WPSA meeting, 1998.

External Reviewer, "Review of the Department of Political Science," Indiana University-Purdue University at Indianapolis, March 1994.

Member of Editorial Board, *Journal of Disability Policy Studies*, 1994 to present.

Member of Editorial Board, *American Politics Quarterly*, 1997 to present.

Book Review Editor, *American Review of Public Administration*, 1989 to 1995.

Presentations

"Creating Sustainable University-Community Engagement," *Building Bridges 2005: A National Forum on Town and Gown Issues*, Brock University, Ontario, Canada, June 20-22, 2005.

"Advancing University-Community Engagement: Moving Beyond Early Adopters," *Annual International Conference of the Coalition of Urban and Metropolitan Universities*, New York, NY, October 4, 2004.

"The Milwaukee Idea: Case Study in Town Gown Relations," *Lafayette Seminar in Public Policy Issues*, Gaines Center for the Humanities, University of Kentucky, Lexington, KY, February 19, 2004.

"The Milwaukee Idea," *Association of Collegiate Schools of Planning Administrators Conference*, Amelia Island, Florida, October 24, 2003.

"Social Enterprise in Greater Milwaukee," with Amy Verbos, *Social Enterprise Speaker Series*, Nonprofit Center of Milwaukee, October 16, 2003.

"Mobilizing the University and the Community: The Milwaukee Idea," *Outreach Scholarship Conference: Excellence through Engagement*, Madison, Wisconsin, October 13, 2003.

"The Milwaukee Idea: UWM's Commitment to the Community," *Cedar Ridge Men's Breakfast Club*, West Bend, Wisconsin, June 20, 2003.

"Key Opportunities Associated with the EITC" at "An Informed Discussion of the Earned Income Tax Credit," sponsored by the Federal Reserve Bank of Chicago, May 5, 2003.

"The State of Employee Assisted Housing in Milwaukee," *Employee Assisted Housing Program*, co-sponsored by Fannie Mae and Select Milwaukee, January 14, 2003.

"Beyond the Traditional Definitions: Toward a Richer Understanding of Scholarship and the Professional Lives of Academics" with Rene Gratz, *Annual Faculty Roles and Responsibilities Conference 2002: The Engaged Scholar: Knowledge for What?*, Phoenix, Arizona, January 25-26, 2002.

Keynote Speaker, *7th Annual Civil Leadership Luncheon, 2000 Civil Leadership Luncheon & Awards*, The Institute for Local Leaders, Future Milwaukee & Public Policy Forum, December 8, 2000.

Panel Participant, "Privatization, Government, Nonprofits and the Disenfranchised," *Donors Forum of Wisconsin Statewide Conference, "New Roles for Philanthropy: Building Strong Partnerships for Our Region's Future"*, Milwaukee, Wisconsin, April 14, 2000.

Panel Participant, "Community Research," *Fifth Annual Student Forum, "The Urban Milieu: Process and Change"*, Urban Studies Program, University of Wisconsin-Milwaukee, Milwaukee, Wisconsin, April 8, 2000.

Panel Presentation, "Effective Strategic Planning Processes for Building Effective Partnerships," *Annual Working Group Meeting, University-Community Partnership Initiative*, Fannie Mae Foundation, Washington, D.C., March 23, 2000.

Panel Presenter, "Changing Institutional Leaders: Using the Search Process to (Re)Define Campus Needs, Mission, Vision and Leadership," *Annual Meeting of the American Association on Higher Education*, Washington, D.C., March 20-23, 1999.

Panel Presenter, "Community Building Through Youth Development: An Emerging Case Study," *1998 Annual Conference of the Coalition of Community Foundations for Youth*, Miami Beach, Florida, October 10-11, 1998.

Invited Banquet Speaker, with Olmedo Varela, "Community Mapping in Milwaukee," annual meeting of the North American Cartographic Information Society, Milwaukee, Wisconsin, October 9, 1998.

Panel Reviewer, "Presentation of Learning" reports, Public Allies, Milwaukee, Wisconsin, June 5, 1998.

Panel Presenter, "Collaborations for Community Redevelopment," Conference on Life Span Perspectives: Incentives, Insights and Challenges, Office of Provost and Division of Outreach Continuing Education Extension, University of Wisconsin-Milwaukee, April 22, 1998.

"Milwaukee's Youth Mapping Project," Donor's Forum, Milwaukee, Wisconsin, April 3, 1998.

"Communities, Urban Fragmentation and Population Movements: New Directions in Tiebout Studies," Annual Meeting of the American Political Science Association, September, 1998.

"YouthMapping Project in Milwaukee," Community Building Data And Analysis Forum, Sponsored by California Tomorrow and Urban Strategies Council, Menlo Park, California, December 4 & 5, 1997.

"YouthMapping Project in Milwaukee: Project Overview and Preliminary Findings," Wingspread Conference: Youth and Volunteerism Summit, August 22, 1997.

"Public Works Customer Service Surveys," Panel Session, American Public Works Association, Wisconsin Chapter Meeting, Brookfield, Wisconsin, May 8, 1997.

Panel Participant, "The Mechanics of Inclusion: Forging a Vision for Citizen Participation," sponsored by the Nonprofit Center for Milwaukee, May 7, 1997.

Panel Chair, "University-Community Partnerships: Diversity, Learning and Community Development," Conference on Profiting Through Racial/Ethnic Diversity: The Private Sector, Government and the University, sponsored by the University of Wisconsin System Institute on Race and Ethnicity, Milwaukee, Wisconsin, April 17, 1997.

"Education For Empowerment: Creating A Community Action Scholars Program," Conference on Community Outreach Partnerships Center sponsored by the U.S. Department of Housing and Urban Development in Phoenix, Arizona, April 9-11, 1997.

Panel Participant, "University Resources," part of a day-long seminar entitled "Leveraging Resources for Community Development," sponsored by the Neighborhood Strategic Planning Project of the Nonprofit Center of Milwaukee, November 20, 1996.

Panel Participant, "Research and Case Studies of Faculty-Community Collaboration," World Food Day Conference, University of Wisconsin-Madison, October 18, 1996.

Panel Participant, "What is Program Evaluation and How Many Shapes, Sizes and Colors Does It Come In?" in a Program Entitled, "Telling the Story of Our Work: A Learning Exchange on Program Evaluation," Sponsored by Milwaukee Associates in Urban Development, Milwaukee, April 4, 1995.

Discussant, "Regulating Services in the State," Annual Meeting of the Midwest Political Science Association, Chicago, April 6-8, 1994.

Roundtable Participant, Roundtable on Methodological Issues in Comparative Judicial Studies, Annual Meeting of the IPSA Research Committee on Comparative Judicial Studies, Florence, Italy, August 16-18, 1994.

Panel Participant, "Disability and Civil Rights in the '90s," Sponsored by the University of Wisconsin-Milwaukee Union Popcorn Forum, November 4, 1992.

Invited Guest, "Human Rights: Negative Campaign Advertising," Television Programs sponsored by the Milwaukee Human Relations Radio-Television Council, October 18 and 25, 1992.

Invited Speaker, Presentation: Implementation of Federal Disability Rights Mandates," School of Public Affairs, Arizona State University, April, 1991.

Discussant, "The Politics of Urban Administration," Annual Meeting of the American Political Science Association, Atlanta, Georgia, September 1, 1989.

Consultant, with James A. Norton, to the Citizen's League of Greater Cleveland to examine the future of its research institute, Summer, 1986.

"Coproduction and Public Service Delivery," Association for the Public Policy Analysis and Management, Washington, D.C., October 24-26, 1985.

Symposium Editor for Symposium, "Coproduction: New Hope for Cities?" Urban Affairs Quarterly, June, 1984.

Facilitator/Moderator

Facilitator, "Nonprofit Collaboration and Mergers: Finding the Right Fit," sponsored by United Way of Greater Milwaukee, November 9, 2004.

Facilitator, "Milwaukee Small Business Investment & Development Conference," sponsored by the Federal Reserve Bank of Chicago, March 3-4, 2004.

Facilitator, "HOPS Mortgage Underwriting and Insurance Workgroup," sponsored by the Federal Reserve Bank of Chicago, August 21, 2003.

Panel moderator, "Regional Solutions for Community Development Issues," Managing Changing Resources: Community Development Summit, Milwaukee, Wisconsin, June 12, 2003.

Facilitator, "Strategic Thinking on Strengthening Nonprofits," Waukesha County Nonprofit Summit, June 10, 2003.

Moderator, "Regional Solutions for Community Development Issues," Panel at Summit for a Stronger Milwaukee: Managing Changing Resources, June 12, 2003.

Facilitator, Summit on the Future of Long Term Care in Milwaukee County, community dialogue for Managed Care in Disability Programs, March 21, 2003.

Moderator, Governor McCallum's Listening Session on Health Care Costs, University of Wisconsin-Milwaukee, June 24, 2002.

Panel moderator, "Voices of the Scholarship of Engagement," at "Voices of Scholarship: A Campus Conversation," Organized by the Center for Instruction & Professional Development, University of Wisconsin-Milwaukee, April 12, 2002.

Facilitator of Partnership Creation in Milwaukee of an Educare Center (Early Childhood School) in Milwaukee involving Buffett/Spirit Foundation, Next Door Foundation, Milwaukee Public Schools and Milwaukee Partnership Academy, April-August, 2002.

Moderator, Housing Opportunity Partnership for Southeast Wisconsin, "Report to Partners Conference," February 22, 2002.

Facilitator of Visioning Workshop, Martin Luther King Business Improvement District, February 2, 2002.

Facilitator, "Interpreting Client Data from United Way Agencies: What Do They Tell Us", for United Way of Greater Milwaukee, September 26, 2001.

Lead Facilitator, Piecing Together a Healthy Community: A Milwaukee Forum on Health," Co-Sponsored by the City of Milwaukee, Medical College of Wisconsin, University of Wisconsin-Milwaukee, United Way of Greater Milwaukee and Wisconsin Health & Hospital Association, Milwaukee, Wisconsin, May 31, 2001.

Panel Moderator, "Using Outcomes to Learn About Your Clients," Outcomes-Symposium - The New Frontier, Sponsored by the United Way of Greater Milwaukee and Local Sponsors, January 25, 2001.

Conference Moderator, Housing Opportunity Partnerships for Southeast Wisconsin, Sponsored by the Federal Reserve Bank of Chicago and Local Sponsors, January 17, 2001.

Forum Facilitator, "Closing the Gap Symposium," Series of Sessions to Explore Strategies to Eliminate Gaps in Lending Rates Between Whites and People of Color in Milwaukee, October- December, 2000.

Conference Facilitator, "Wisconsin Works (W-2) in Year 2: Research Retrospective and Planning on Welfare Replacement in Wisconsin," Sponsored by the Institute for Wisconsin's Future, Held at Wingspread Conference Facility, May 14, 1999.

Conference Organizer, "University Engagement in the Community: A Vision of the 21st Century," University of Wisconsin-Milwaukee, March 25-26, 1999.

Moderator, Forum on "Park Public Policy: Past, Present and Future," sponsored by The Park People and the League of Women Voters of Milwaukee County, University of Wisconsin-Milwaukee, May 14, 1998.

Coordinator of 2-day symposium for foreign visitors, sponsored by U.S. Information Agency and Visitors Program Service, on the 1986 elections.

Panel Convener, "Citizen Coproduction of Public Services," held at the Annual Meeting of the Midwest Political Science Association, Chicago, April 20-23, 1983.

Panel Convener "Citizen Coproduction of Public Services," held at the Annual Meeting of the American Society for Public Administration, San Francisco, March 13-16, 1980.

Testimony

Testimony before the City of Milwaukee Common Council Committee on Zoning and Neighborhood Development on "The Community Response to the Lending Gap," Report of the Close the Gap Forums co-sponsored by the Fannie Mae Wisconsin Partnership Office, Federal Reserve Bank of Chicago, and the University of Wisconsin-Milwaukee, with Drucilla Pasley, Fannie Mae Wisconsin Partnership Office, May 1, 2001.

Testimony before the State of Wisconsin State Assembly Committee on Colleges and Universities on The Milwaukee Idea at the University of Wisconsin-Milwaukee, Milwaukee, Wisconsin, April 3, 2001.

Seminars and Instructional Programs

Instructor, One-day seminar, "Using and Understanding Research," Wisconsin Certified Public Manager Program, University of Wisconsin-Madison, October 8, 1996; March 25, 1998; October 20, 1998, May 10, 2000.

Instructor, One-day seminar, "Policy Analysis for Non-Analysts," Wisconsin Certified Public Manager Program, University of Wisconsin-Madison, June 6, 1996; October 16, 1997; April 22, 1999.

Faculty Mentor, CIC/Summer Research Opportunity Program, 1993.

Academic Service and Committees

University of Wisconsin-System

Task Force on New Strategies for Enhancing Relationships with Local Governments, UW Extension, 2003-2004.

Advisory Board, Wisconsin Certified Public Manager Program, 1999-2000.

University of Wisconsin-Milwaukee

Chancellor's Cabinet, 2001-present.

Member, Search and Screen Committee, Vice Chancellor for University Relations & Communication, 2002.

Member, Search and Screen Committee, Vice Chancellor for Partnerships and Innovation, 2000.

Jury Panelist, 1998 Travel Scholarship, School of Architecture and Urban Planning, June, 1998.

Member, Service Learning Task Force, 1998.

Chair, Chancellor Search and Screen Committee, 1997-98.

Member, Urban Initiatives Council, 1996-1998.

Member, Dean of the Graduate School Search Committee, 1996-97.
Member, Committee to Review the Graduate School, 1995-96.
Chair, Dean of School of Nursing Search Committee, 1994-95.
Member, Urban Task Force, 1993-94.
Community Collaboration Committee, UWM Accreditation Steering Committee, 1993-94.
University Bargaining Team, Negotiations with Milwaukee Graduate Assistants Association, 1993-94.
Chair, Computer Policy Committee, 1991-1993.
Member, Academic Planning and Program Committee, 1991-1993.

Graduate School

Chair, Search and Screen Committee, Director of Research Services, 2002.
Member, Task Force on Graduate Recruitment, 1998.
Member, Graduate School Open House Committee, 1997-98.
Member, Advisory Council, Great Lakes Research Facility, 1993-94.
Proposal Review Committee, CIC/Summer Research Opportunity Program, 1993.

College of Letters & Science

Chair, Academic Planning Committee, 1990-1992.
Chair, Post-Tenure Review Policy Committee, 1991-92.

Department of Political Science

Department Chair, 1989-1992.
Assorted Committee Assignments, 1989-present: Executive Committee, Merit Salary Committee,
Asian Politics Search Committee, Research Lab Committee, Graduate Committee.

Awards

Distinguished Public Service Award, University of Wisconsin-Milwaukee Alumni Foundation, 1996.
Award for an Outstanding Book on Human Rights by the Gustavus Meyers Center on Human Rights in the United States for Disability, Civil Rights and Public Policy: The Politics of Implementation, December, 1990.
Designation by Choice of Disability, Civil Rights and Public Policy: The Politics of Implementation as an Outstanding Academic Book for 1990-91.
Sesquicentennial Award, University of Virginia, to conduct research on Public Policies to Protect the Rights of Persons with Disabilities, Fall, 1986.
University Policy Research Council Grant, University of Virginia, to conduct research on disability policies, 1985-86 academic year.

Courses Taught 1985-2004

Graduate Seminars

1. Capstone Seminar in Public Administration (with emphasis on administrative ethics)
2. Public Policy Analysis (at University of Virginia and University of Wisconsin-Madison)
3. Public Policy Implementation
4. Municipal Management and Service Delivery
5. Empirical Research Design
6. Public Program Evaluation

Undergraduate Courses

1. Introduction to American Government
2. Scope and Methods of Political Science
3. Political Data Analysis

Areas of Specialization

1. Public Policy, Policy Analysis and Implementation
2. Urban Politics, Administration and Service Delivery
3. Public Administration, Administrative Ethics
4. Disability Rights Policy
5. Empirical Research Methodology

9/19/2005