

## Troubleshooting III: My session data won't save, I get error messages when I try to use it to generate reports, it takes too long to save my session data, my tpz file is corrupt...

Gerald Bergtrom  
Learning Technology Center  
University of Wisconsin – Milwaukee  
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Edited by Tanya Joosten, Alan Aycock, Susan Gifford



<u>Problem</u>	<u>Possible Causes</u>	<u>Solution</u>
It takes too long to save my session data.	-You're trying to save your session to a flash drive.	-Save somewhere on the hard drive and then copy saved file to the flash drive.
My Session won't save.	-Your file is very large. -There's no memory left where you are trying to save the tpz file (e.g., your X- or flash drive.	-Be patient. Delete files from the save destination, e.g., the X-drive.
I get error messages when I try to use my tpz file to generate a report	File was corrupted in saving; save was ended prematurely.	Send the tpz file to the LTC to see if it can be salvaged.
My tpz file occupies 0 (zero) bytes of memory.	You tried to save the session to a location that was full.	There is no fix – your data for the session is lost.

**The end**