

Student FAQs

What is a Student Response System (SRS) or clicker?

A Student Response System (SRS) is a wireless response system that allows faculty to request information and for students to respond by using a “clicker” or hand-held response pad to send his or her information to a receiver. When presented with a question, the student presses a button on a hand-held response pad or clicker, which sends either an infrared or radio signal to a receiver attached to a computer. The computer records and/or displays the response per the instructor’s preference.



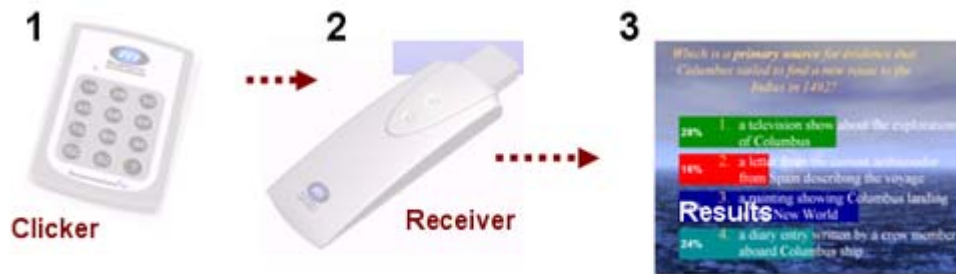
(sample clicker)

How can clickers help me in the classroom?

- You can compare your understanding of the topic with your classmates.
- You can make your opinion known - respond anonymously - no embarrassment.
- Immediate feedback in the classroom helps you identify the concepts you need to study further for upcoming quizzes and exams
- In-class quizzes and questions helps you to better prepare and participate; you get better test and quiz results
- There are no “dumb” answers...you gain confidence and understanding as you participate...and your answers can be anonymous
- You help your instructor teach to what you need help with, not what you already know
- You’re involved; Makes class-time more lively and fun

How do clickers work in the classroom?

- During lecture, your teacher poses a question within a PowerPoint slide in front of the classroom.
- Use your clicker to respond with your own answer. Keypad displays solid green for 3 seconds when response is received as verification for a clear, visual confirmation that your response has been received and recorded
- Your response is sent to a wireless receiver, collected and then sent to the classroom computer.
- Within seconds, you'll see the entire class results on the PowerPoint slide in front of the room



Where do I get a clicker?

- Turning Point clickers can be purchased at the UWM Bookstore, new or used.
- A small card will be next to your textbooks with a bar code on it that you will take to the register to pay for and receive a clicker.
- Clickers can be sold back to the bookstore at the end of the semester.

How do I register my clicker?

- Register your clicker at: <http://myclicker.uwm.edu>.
- Enter ePanther ID and password.
- A list of your courses using Turning Point clickers will appear.
- Enter your clicker/device ID located on the back of your clicker. It will contain 6 digits.



- There is no registration fee -- ever.
- If you feel later you have registered the wrong clicker/device ID, please log back into the site to re-register your clicker.
- You will need to re-register your clicker each semester.

*Note: Once you register for a class *in PAWS*, it can take up to 48 hours for your registration to appear on clickers.uwm.edu.*

How do I start using my clicker?

- Remove plastic backing to begin using your clicker.
- Make sure to always firmly press the button until a green light appears when responding your instructor's slides, which confirms your signal was received by the computer.
- You can change your answer choice as many times as you want until the polling ends. The computer will take your last answer before polling closed.

How do I program my clicker?

When you get to the classroom to use your clicker, you will need to program your clicker. Press GO and the channel number for that room and then GO (e.g., GO 73 GO). A series of lights will flash with a solid green light confirming programming. It may take more than one time to program.

For Turning Technologies response pads, visit:
<http://www.uwm.edu/Dept/LTC/docs/clicker.light.indicator.ppt>

How do I troubleshoot my clicker?

- If you are not getting any light, you have not removed the plastic backing.
- If you are getting a yellow light, the polling is closed/not available.
- If you are getting a red light, you need to program your clicker (e.g., GO 73 GO).
- If you are getting a green light, but not receiving points, you may have registered the wrong clicker id.
- If you feel that your clicker is defective, please visit the Help Desk in Bolton 225 in order to have a technician test your clicker. If it is defective, you will receive a ticket to take to the bookstore in order to exchange your clicker.

Why is a keypad not working?

For Turning Technologies response pads, The correct keypads may not be matched with the receiver. Run the Response Device Wizard again to correct the settings. The keypad's batteries may be too low or dead. Press a button on the keypad. The light on the keypad blinks or does not light up if the batteries need to be replaced. The keypad

may not be correctly programmed. Refer to the Programming ResponseCards insert in the TurningPoint kit.

What kind of batteries does my Turning Point clicker use?

Powered by two coin cell CR2032 (3.0V) Lithium Batteries. Batteries typically will last over 1 year of clicker use. For new batteries, visit the Help Desk in BOL225.