Center for Transportation Education and Development

Spring 2013

- Passenger Service and Safety: Certification for Trainers
- Efficiencies in Paratransit Scheduling and Dispatching
- Introduction to Transit Planning
- Fundamentals of Public Transit

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Transit Training Workshops

With over 25 years of experience, the Center for Transportation Education has the technical expertise and resources to provide a broad range of transit training opportunities. Our programs focus on formalized professional development opportunities to help you advance within the transit industry.

You have many professional and personal responsibilities and scheduling time for your continuing education can be a challenge. Experience the flexibility and convenience of attending SCE courses.

Spring 2013 Courses:

Passenger Service and Safety: Certification for Trainers
Develop self-confidence as a trainer while learning the basics of passenger assistance. Gain the tools for evaluating and assessing on-the-job performance, which helps maintain and improve the quality of your agency’s transit services. This workshop satisfies standards set by the Americans with Disabilities Act.

Mon.-Wed., Mar. 11-13
Instructor: Robert Schmitt
Fee: $725 / Early Bird: $625 (register by Feb. 11)
CEUs: 2.1
Program No. 7510-3144

Efficiencies in Paratransit Scheduling and Dispatching
Improve paratransit operation through efficient scheduling and dispatching methods. Calculate common performance measures and assess how attributes such as service area, policies and driver experience can affect performance. Learn to integrate performance measures from other providers to create your own benchmarks. Analyze the trade-offs associated with improving certain performance measures.

This 3 week "asynchronous" on-line class is ideal for paratransit employees including reservationists, schedulers, dispatchers and managers, requiring 3-4 hours of log-in time per week at the convenience of the participant.

Mon.-Fri., Apr. 1-19
Instructor: Peter T. Albrecht
Fee: $500 / Early Bird: $400 (register by Mar. 4)
CEUs: 1.4
Program No. 7510-Z111

Introduction to Transit Planning
This asynchronous on-line course provides an overview of procedures and techniques for transit planning with emphasis on how transit planning is different than planning for other activities. Short range planning is discussed in the context of a realistic case study based on real problems faced by transit agencies. This course includes methods to predict service costs, fleet size and scheduling considerations, ways to find areas of potential demand as well as an overview of procedures used to develop new starts for major transit investments.

Mon.-Fri., Apr. 8-May 17
Instructor: Dr. Edward Beimborn
Fee: $500 / Early Bird: $400 (register by Mar. 11)
CEUs: 2.1
Program No. 7510-Z112

Fundamentals of Public Transit
Help new or recently hired staff upgrade their skills and learn best practices in the transportation industry. Seasoned veterans will also obtain best practices updates. This 4 week "asynchronous" on-line class is for beginning or advanced level transit professionals, requiring 3-4 hours of log-in time per week at the convenience of the participant.

Mon.-Fri., Apr. 29-May 24
Instructor: Peter T. Albrecht
Fee: $500 / Early Bird: $400 (register by Apr. 1)
CEUs: 1.4
Program No. 7510-Z110

General Information

Cancellations, Transfers/Refunds
A full refund is issued to program participants if the School of Continuing Education cancels a program for any reason. Participant withdrawals made at least two weeks (14 days) prior to the start of a program can receive a 100% refund. When a participant withdraws less than two weeks prior to the program start, participants may have their fees transferred one time to any currently available program, otherwise participants will receive a refund minus a 20% administrative fee. For programs with a fee of $35 or less, no refund will be given, if a participant withdraws within two weeks of the start date.

*This policy does not apply to Travel programs or to College for Kids/Teens which have a no refund policy.

For More Information
For further details, contact Ken Woodall at 414-227-3332 or email woodall@uwm.edu.
Learn more about these and other CTED programs, visit sce-cted.uwm.edu.

To Register
Online: sce-registration.uwm.edu
Phone: 8a-5p (Central) M-F
414-227-3200 – Direct
800-222-3623 – Toll Free