Get the Meds Out Program Survey

Today’s Date: 10/25/11
Surveys analyzed: 601

1. Have you returned medicine using this mailback program before? (Please check (√) one)
   - [ ] Yes
   - [ ] No, this is my first time returning medicine using this program.

   - 10% have used the program more than once
   - 90% are first time users of the program

Your age:

   - Age range of program users: 24-100
   - Average Age: 61yrs

2. The medicine(s) I am disposing is: (Please check (√) all that apply)
   - [ ] My own medicine (70%)
   - [ ] A relative’s medicine (37%)
   - [ ] A deceased friend or relative’s medicine (17%)
   - [ ] A friend’s medicine (3%)
   - [ ] Pet/Veterinary medicine (4%)
   - [ ] I don’t know whose medicine it is (2%)

For the questions below, please tell us about yourself and the medicine you are returning. If you are returning medicine for someone else or for more than one person, please tell us about the person for whom most of the medicine was prescribed.

3. Home zip code:

   Top Zip Codes:
<table>
<thead>
<tr>
<th>Zip</th>
<th>Town</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>53142</td>
<td>KENOSHA</td>
<td>23</td>
</tr>
<tr>
<td>53221</td>
<td>MILWAUKEE</td>
<td>18</td>
</tr>
<tr>
<td>54501</td>
<td>RHINELANDER</td>
<td>17</td>
</tr>
<tr>
<td>53045</td>
<td>BROOKFIELD</td>
<td>14</td>
</tr>
<tr>
<td>53207</td>
<td>MILWAUKEE</td>
<td>14</td>
</tr>
<tr>
<td>53146</td>
<td>NEW BERLIN</td>
<td>12</td>
</tr>
<tr>
<td>53066</td>
<td>OCONOMOWOC</td>
<td>10</td>
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<tr>
<td>53188</td>
<td>WAUKESHA</td>
<td>10</td>
</tr>
<tr>
<td>54880</td>
<td>SUPERIOR</td>
<td>10</td>
</tr>
</tbody>
</table>

4. Gender:   Male (41%)   Female (59%)

5. Age:
   - Age range of those for whom the medicine was prescribed: 2-100yrs
   - Average Age: 63yrs

6. Are there any people living in the household in the following age groups? (Please check (√) all that apply)
   - [ ] Newborn to 10 years (10%)
7. How did you normally dispose of your unused and unwanted medicine before today? (Please check the method you used most often)

☐ Flush down the toilet (17%)
☐ Put in trash (32%)
☐ Bring to a drug collection event or give to law enforcement officer (26%)
☐ Don’t know (9%)
☐ Other: (16%)
  o The top response under “other” was “used all the medicine” or “never had any to dispose of”
  o Other responses include keeping it, using a drop box, burying it on their farm, burning outside in a fire, using the trash, taking it back to a pharmacy or doctor’s office, dissolving it in water. One person reported giving it to their doctor who then brings the meds to Mexico to “treat the poor.”

8. Where did you get these medicines? (Please check (✓) all that apply)

☐ Sample given to me at the doctor’s office (13%)
☐ Local pharmacy (86%)
☐ Internet pharmacy (2%)
☐ Mail order pharmacy (17%)
☐ Given to me by a friend or family member (4%)
☐ Other (please list): (8%)

9. Why do you want to get rid of these medicines? (Please check (✓) all that apply)

☐ Doctor told me to stop taking the medicine(s) (33%)
☐ Doctor gave me new medicine(s) to take instead (33%)
☐ I had a reaction or allergy to the medicine(s) (12%)
☐ I did not like the side effects (15%)
☐ I did not want to take it (9%)
☐ I got better/did not need it any more (31%)
☐ I don’t want anyone else to use them (25%)
☐ Other (please list): (38%)
  o Top response under “other” include the person is deceased or the medicine was expired.
☐ I don’t know/I don’t remember (3%)

10. What is the most important reason behind your decision to use this program?
    Please place only one check by the most important reason to you.

    a) Best for the environment 86%
    b) Safest for me and my family 12%
    c) Other: 2%
      o Most responses under the “other” category indicated it was the easiest solution they could find.

11. How important are the following features of this program?
    Please rank from 1-3 with 1 being the most important and 3 being the least important.

    a) Convenient to use 1st (1.44)
    b) Free to use 2nd (1.73)
    c) Anonymous 3rd (2.78)
d) Other: Most responses in the “other” category were about how using this program was best for the environment or the safest disposal option.

12. How useful is this medicine mail-back disposal program to you?
   • 99% rated the program as “useful” or “very useful”

13. What can we do to improve this program? (please write in)
    Most frequent responses:
    • Thanks for the program/great as is/keep it going
    • Larger envelopes
    • Advertise more
    • Allow locations to give out more/more availability